

FIG. 1A

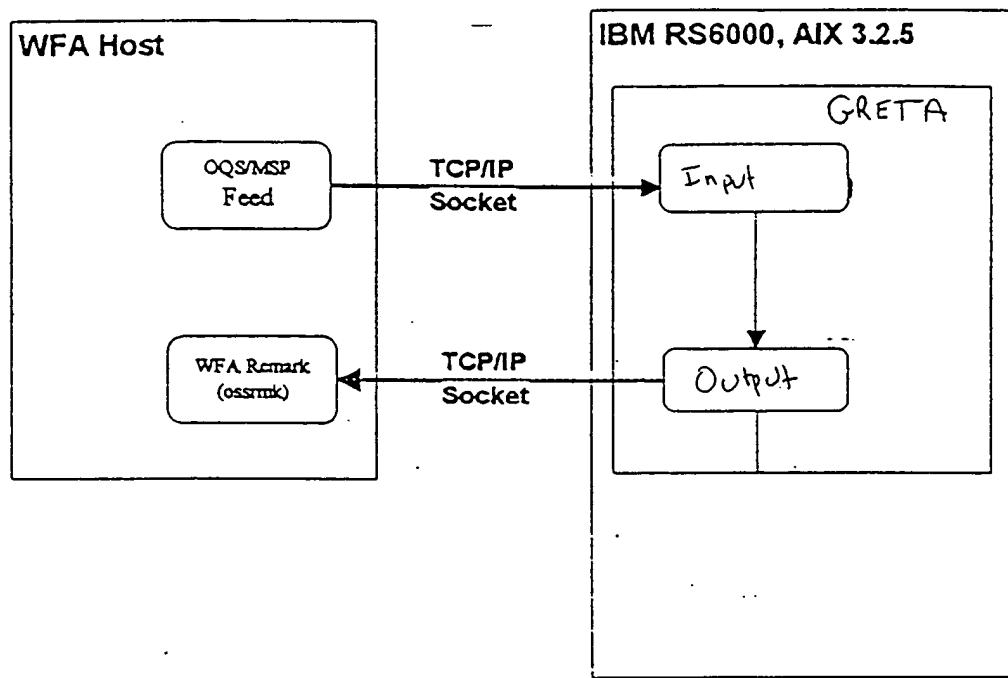


FIG 1B

Greta

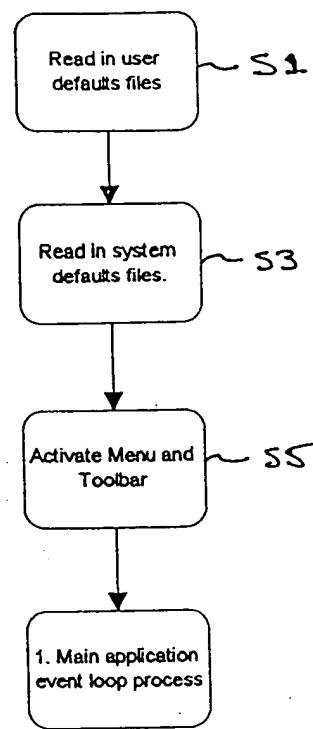
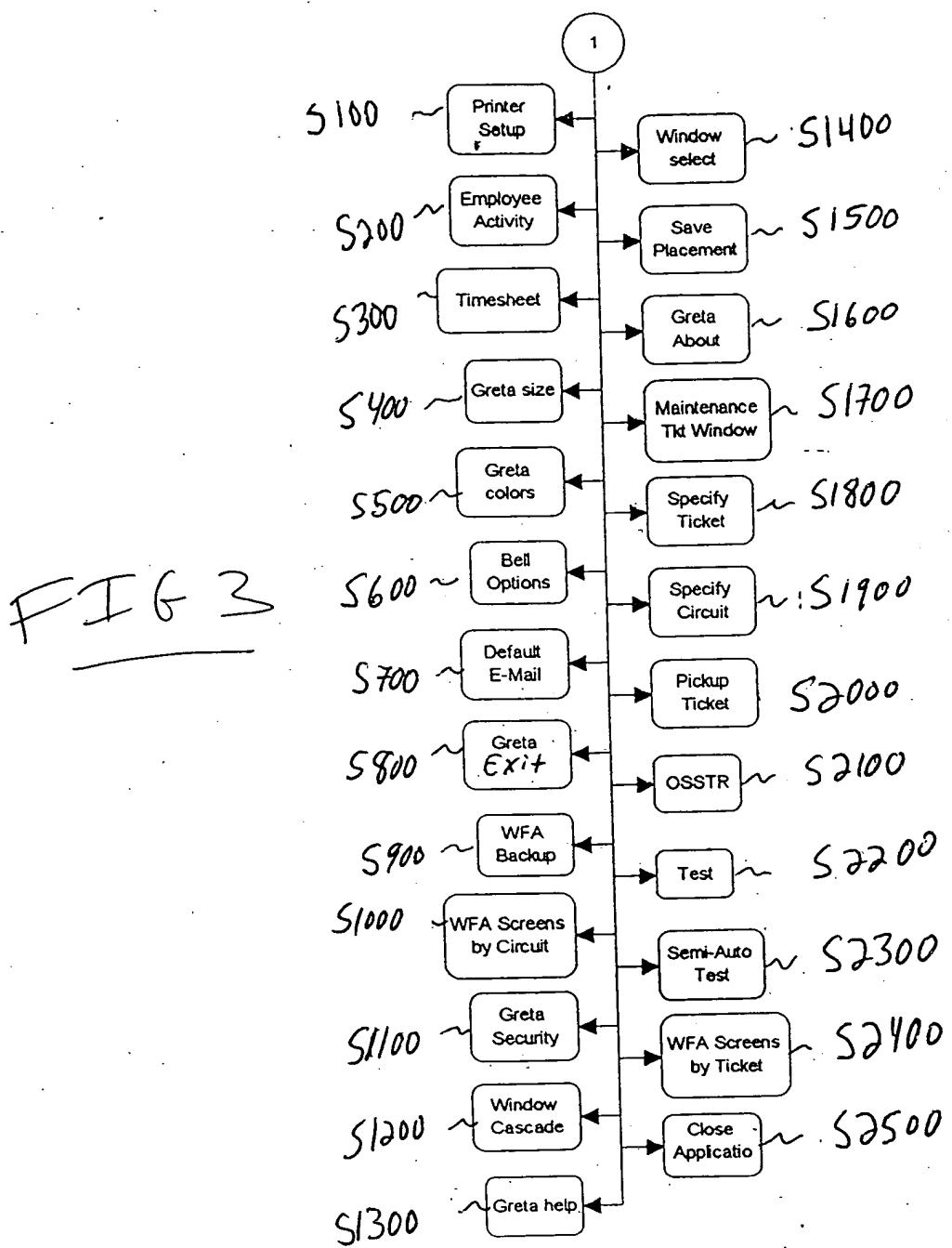


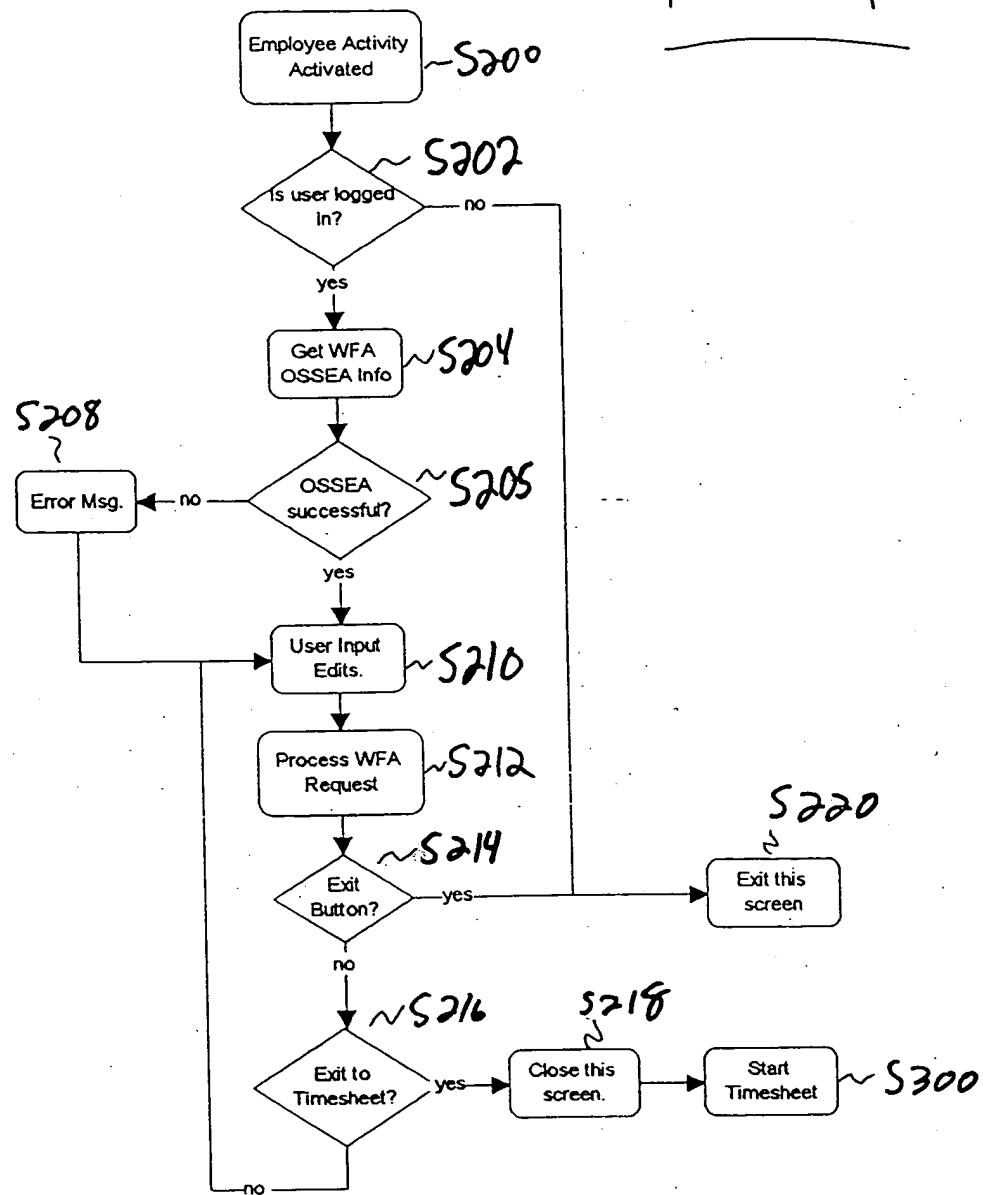
FIG 2

Greta -1. Main Application Event Loop Process



Employee Activity

FIG 4



Printer Setup

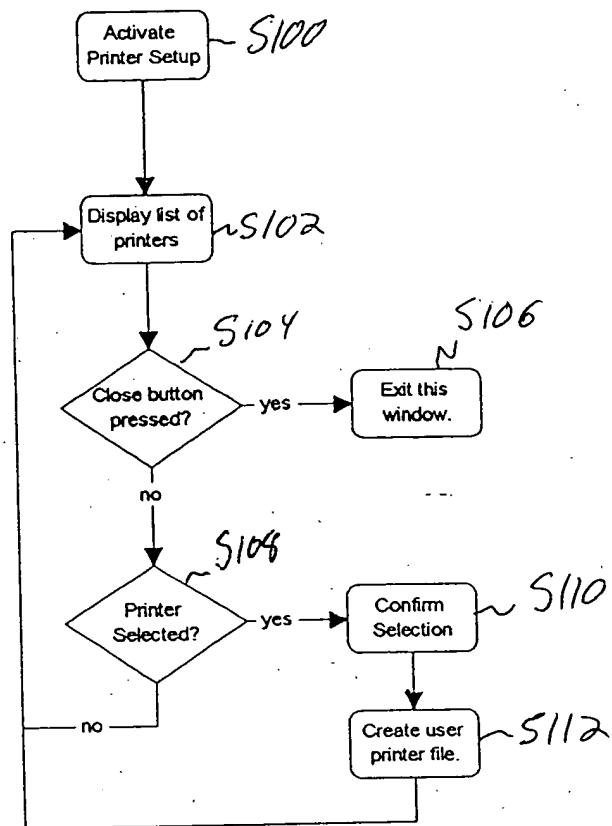
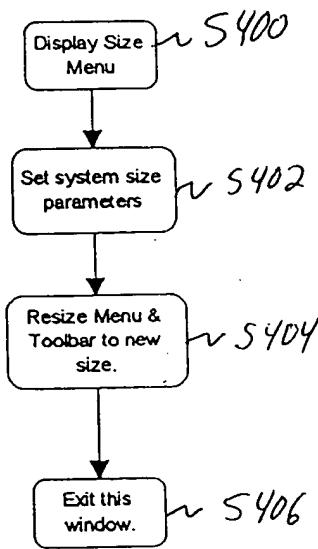


FIG 5

Greta Size



F I G 6

Greta Exit

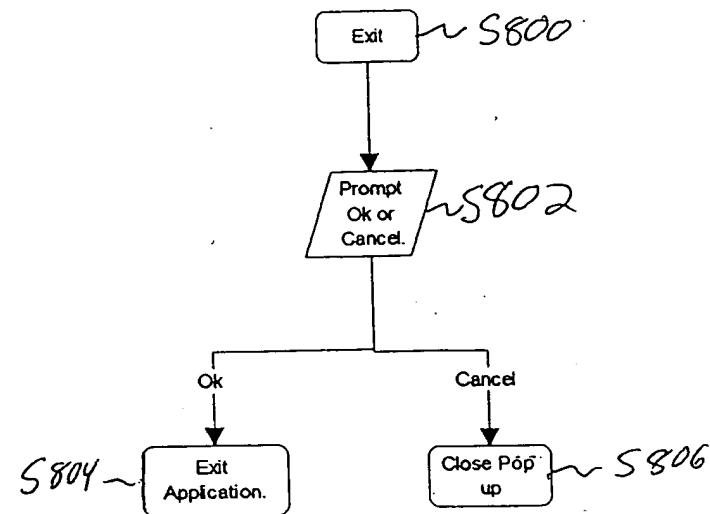


Fig 7

Greta Colors

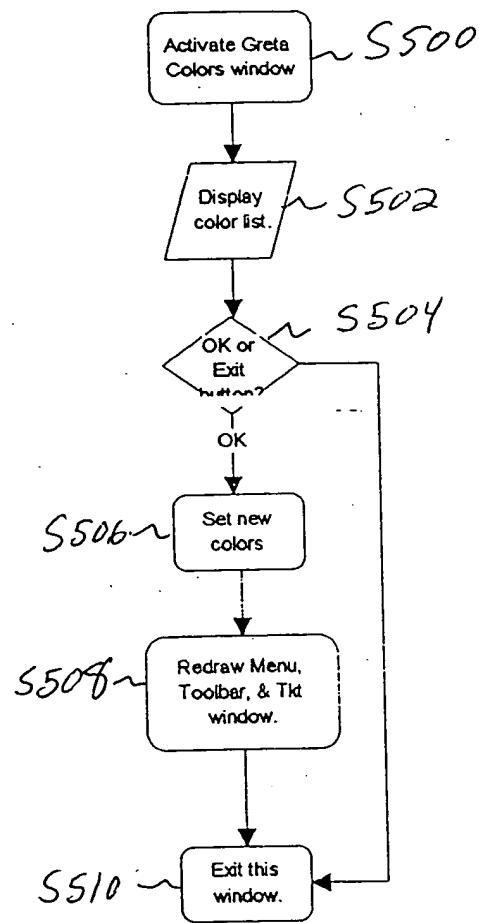
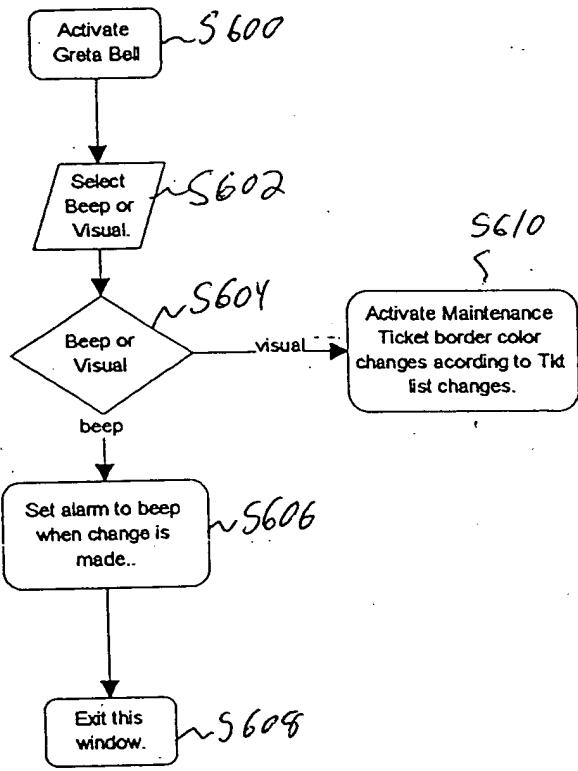


FIG 8

Greta Bell



F 16 9

Greta Default E-Mail

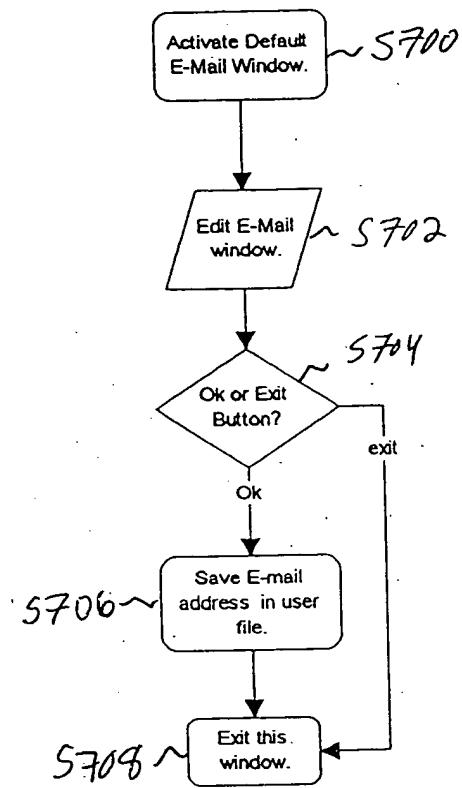


FIG 10

Time Sheet

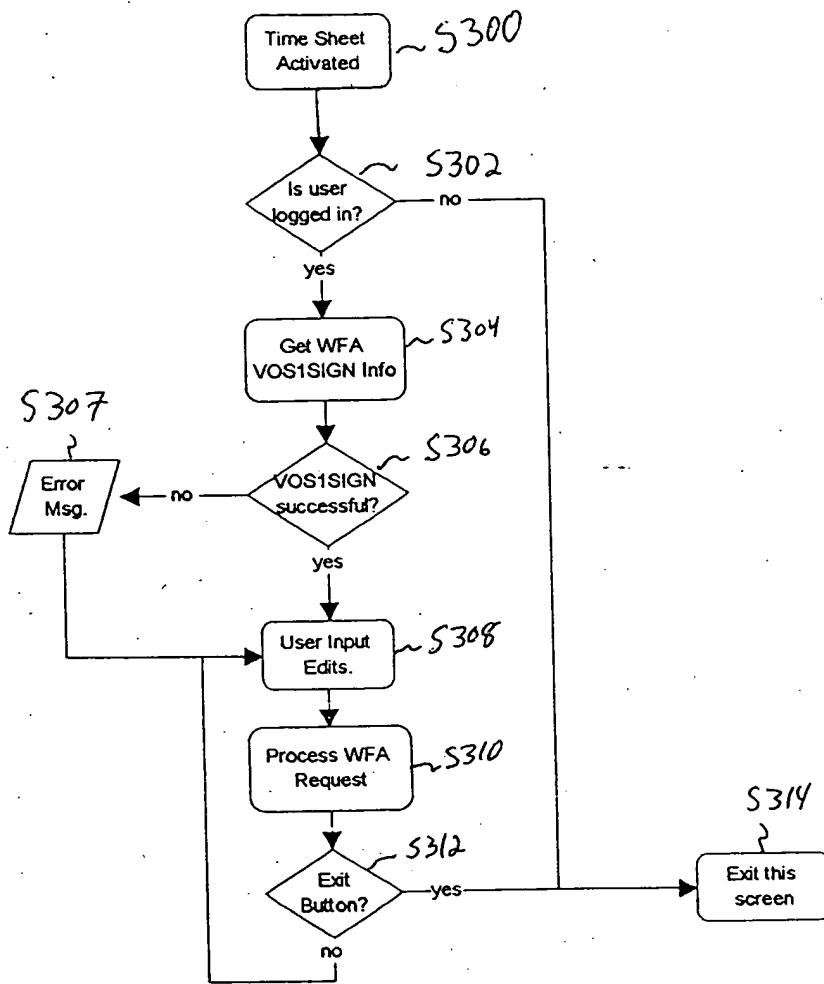


FIG 11

Greta Security

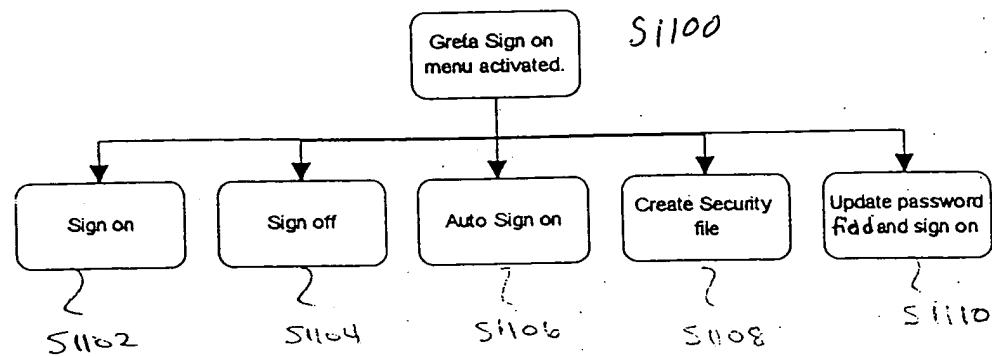
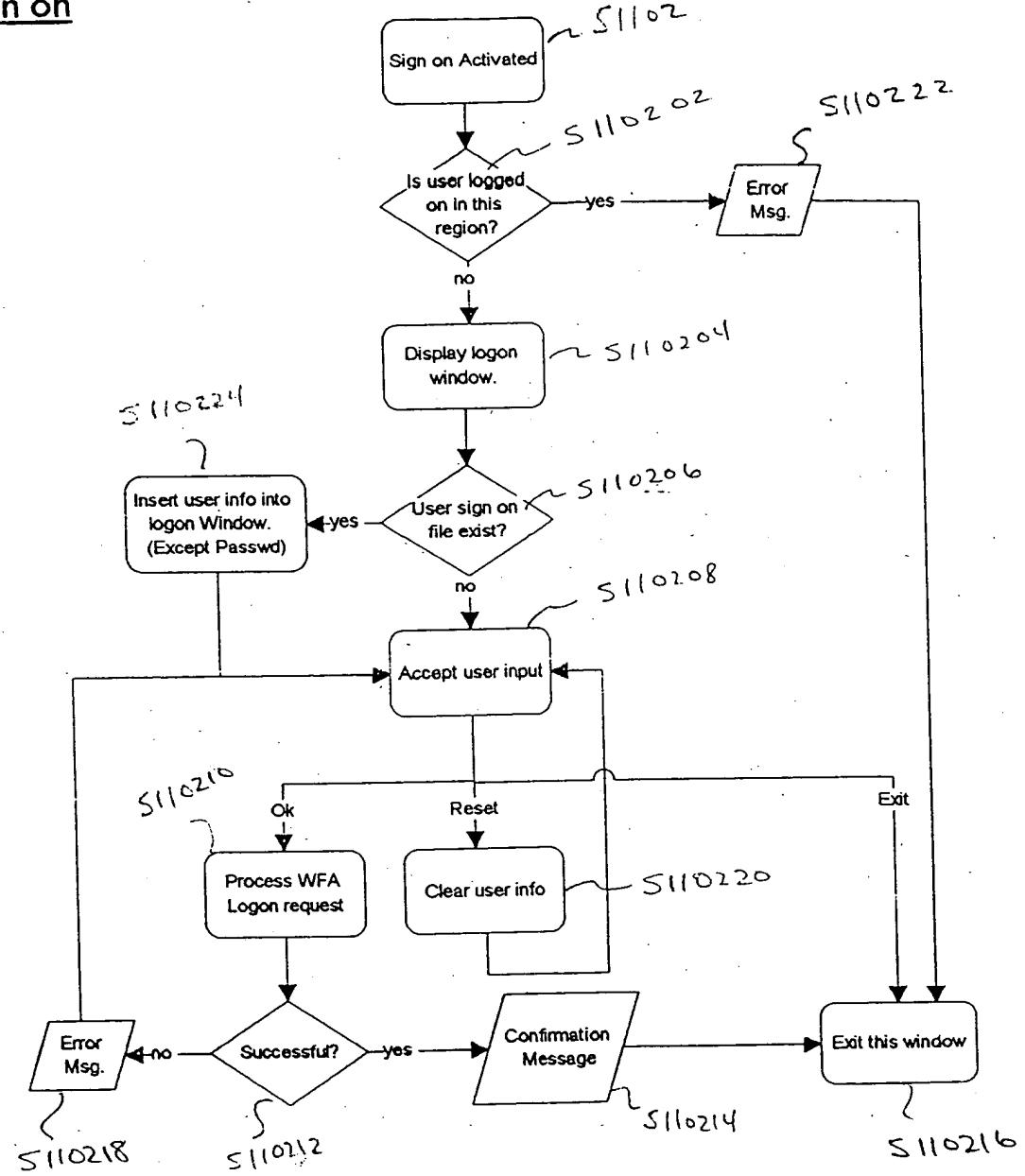


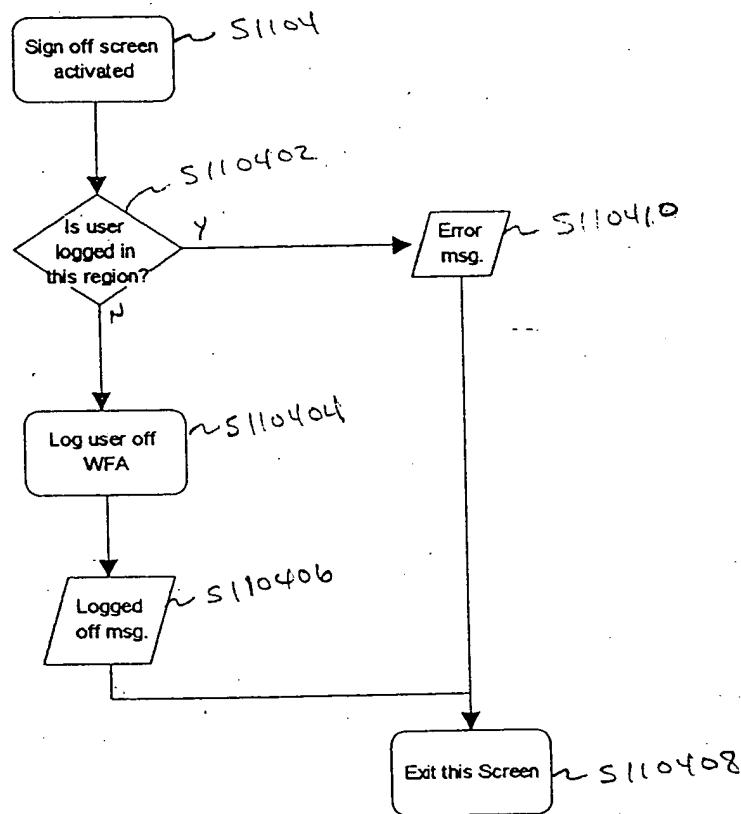
FIG 12

Sign on



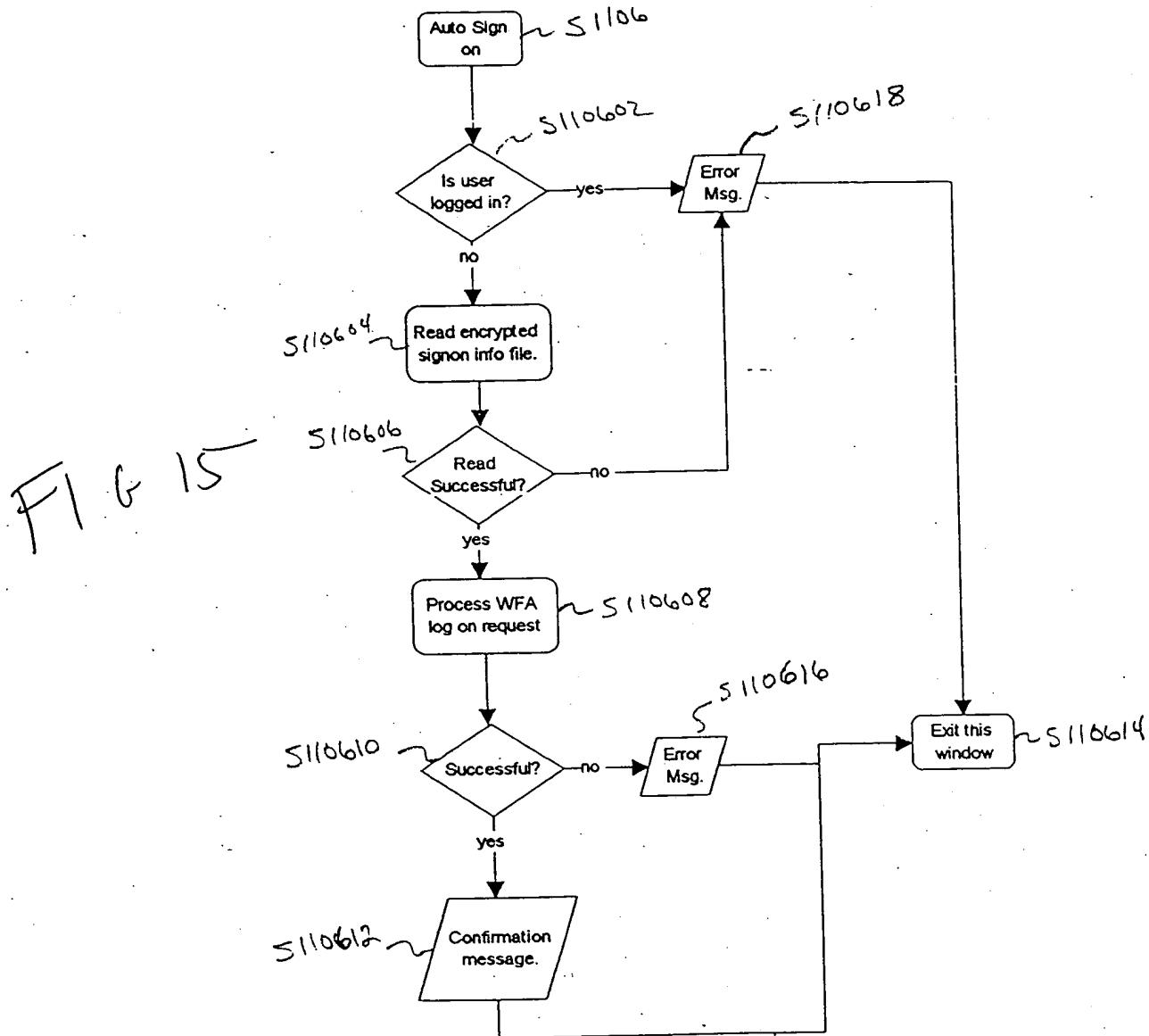
F16 13

Sign Off



F16 14

Auto Sign on



Create Security File

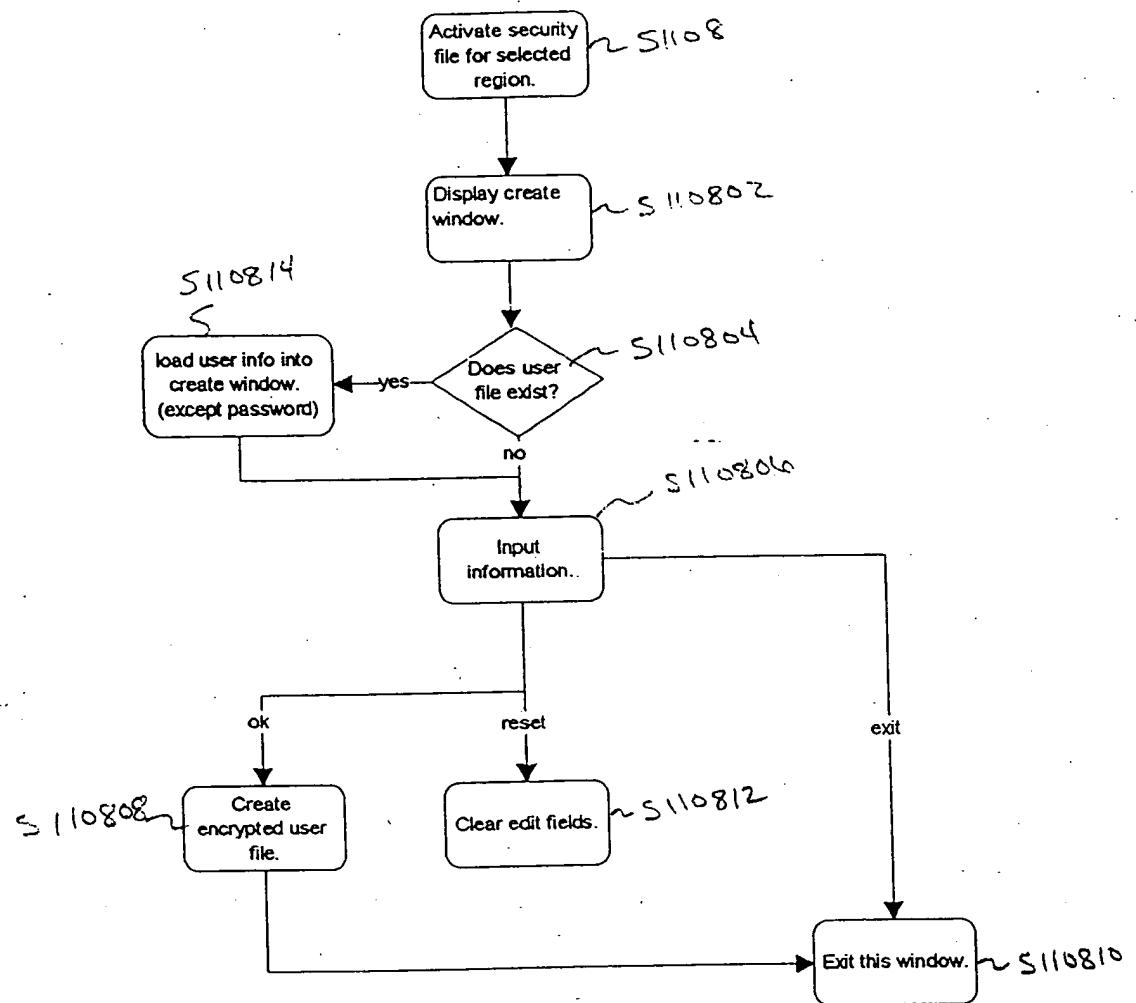
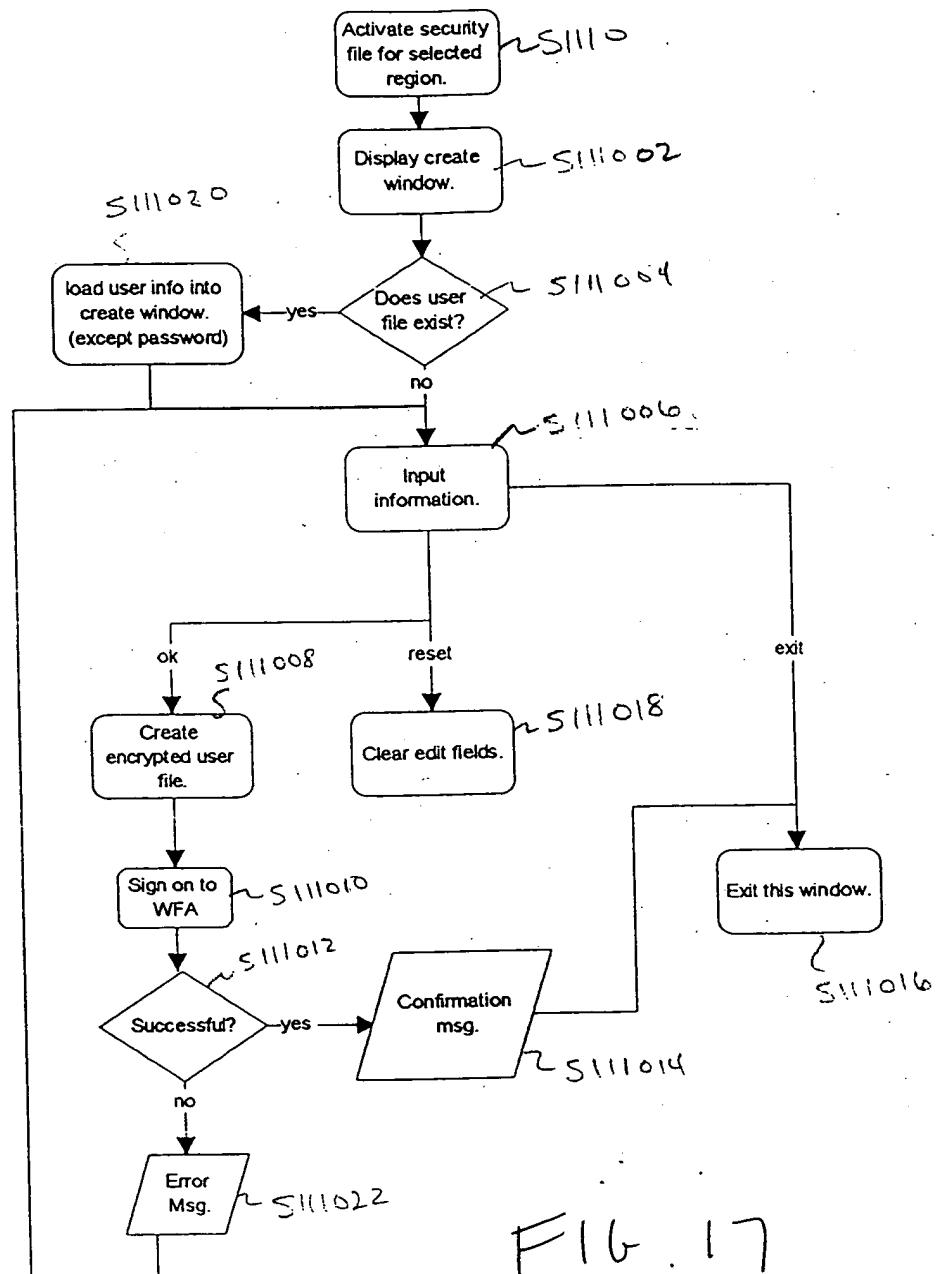


Fig 16

Update Password file and Sign on.



F16.17

Window Cascade

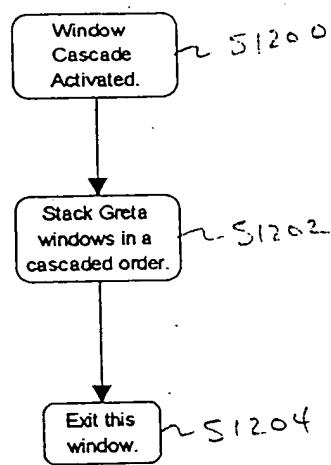


FIG 18

Window Select

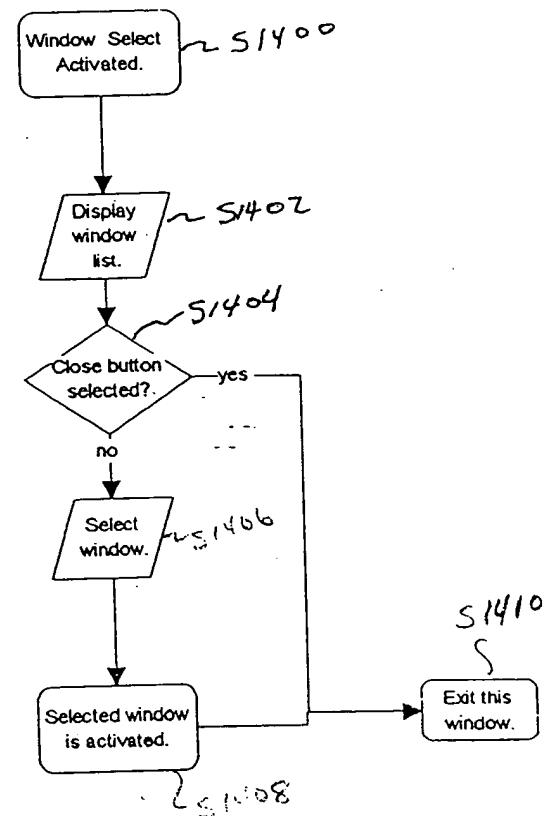


FIG 19

Save Placement

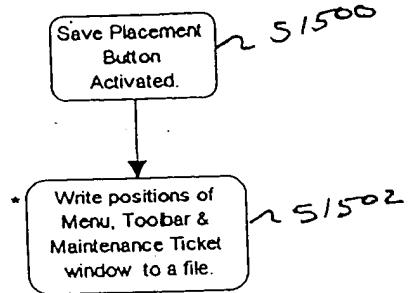


FIG 20

Greta About

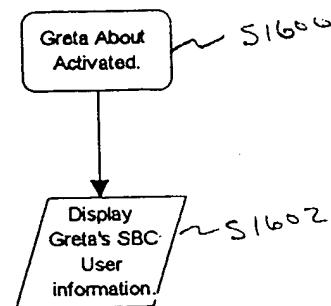
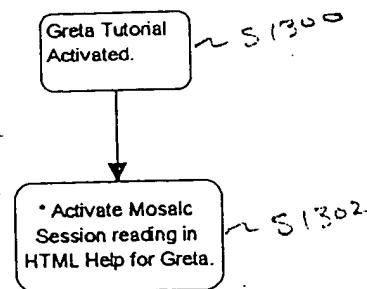


FIG 21

Greta Help/Tutorial

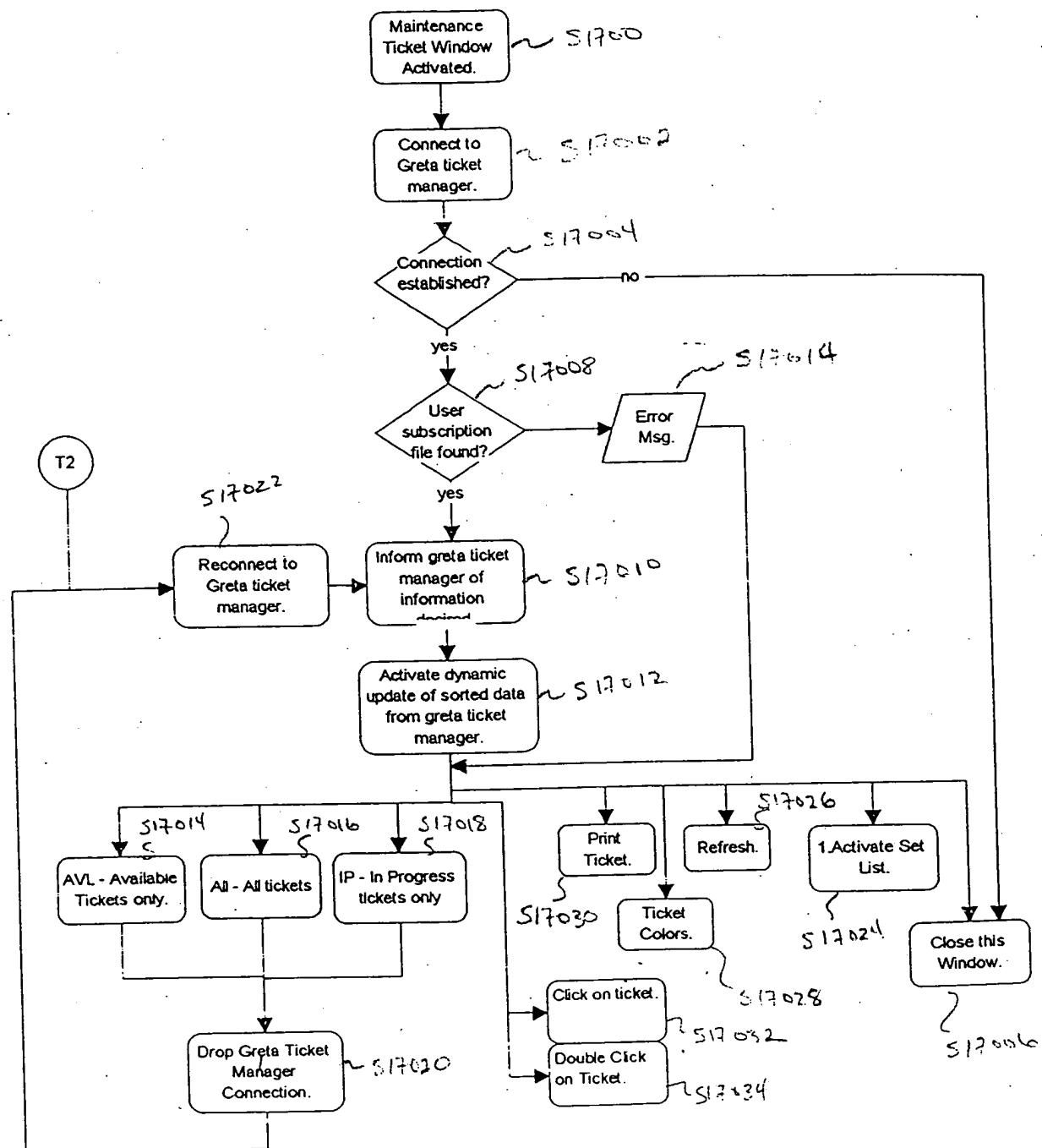


* Mosaic runs independent of Greta.

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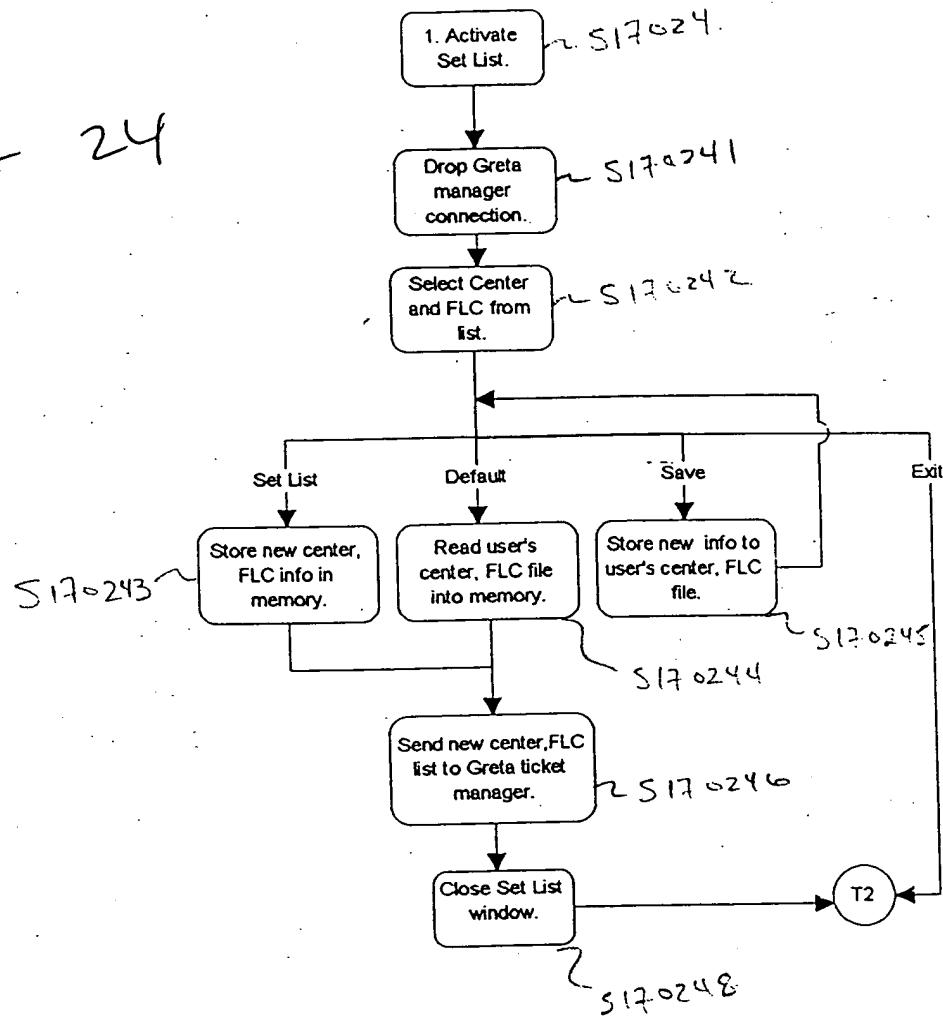
Maintenance Ticket Window

Fig 23



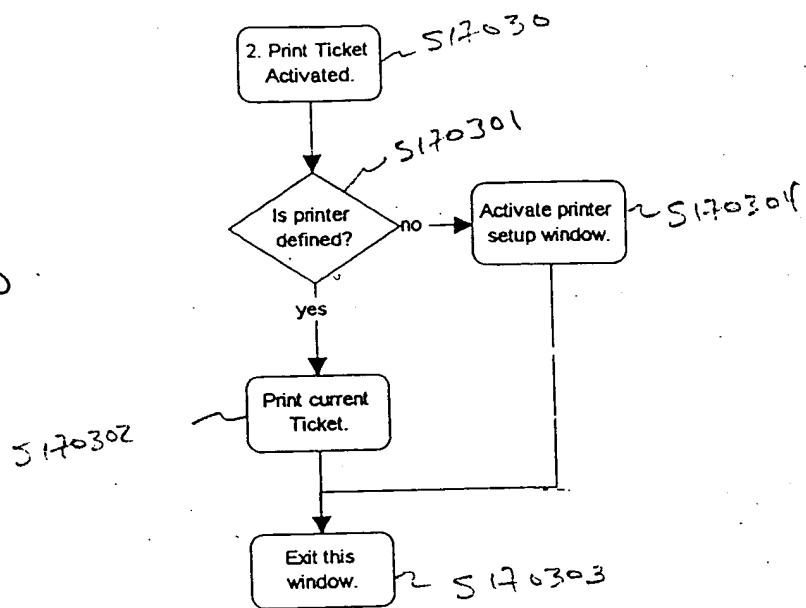
Maintenance Ticket - Set List

FIG 24



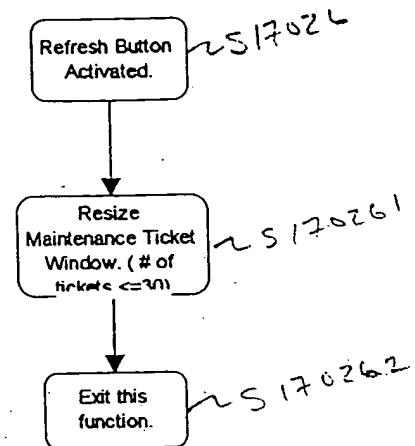
Maintenance Ticket - Print Ticket

FIG 25

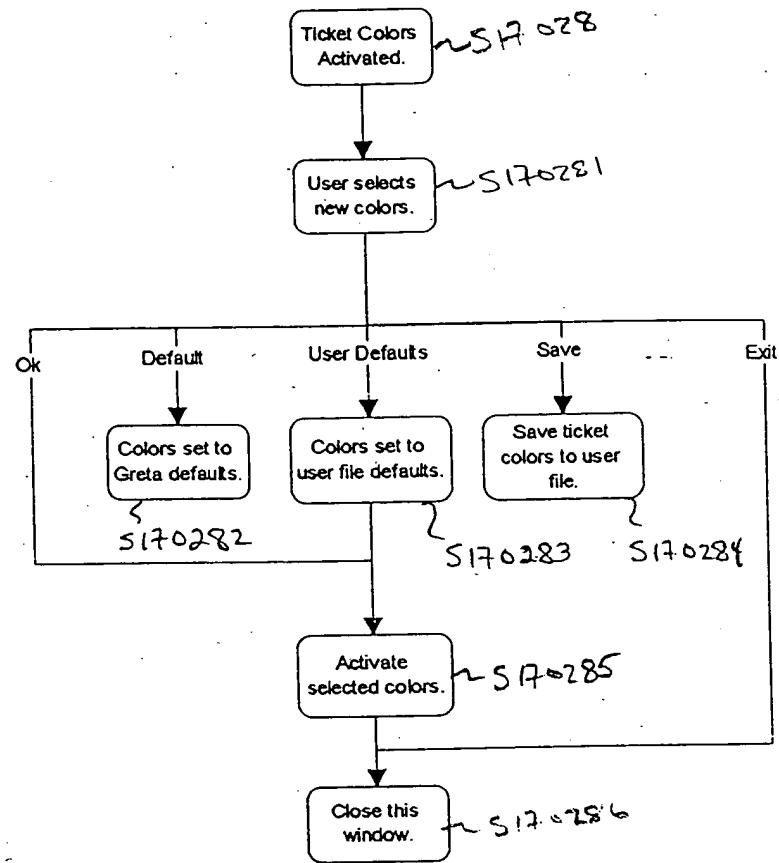


Maintenance Ticket - Refresh

FIG 26



Maintenance Ticket - Ticket Colors



F16 27

Maintenance Ticket - Exit

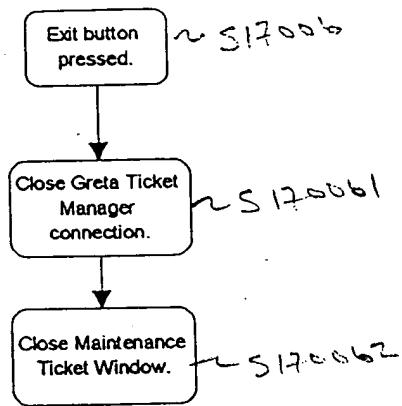
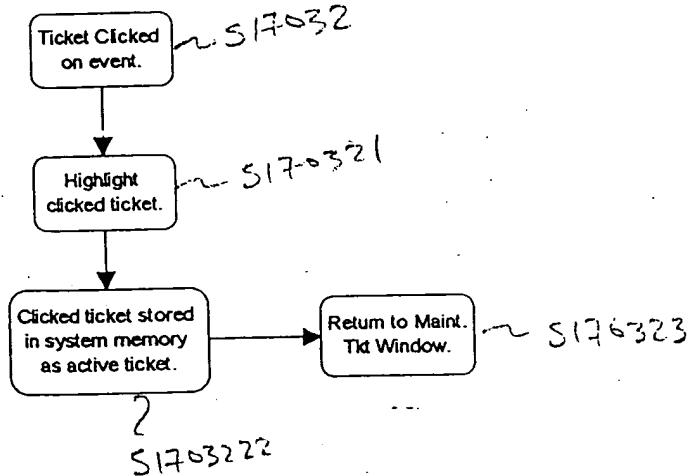


FIG 28

Maintenance Ticket - Click on Ticket



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Maintenance Ticket - Double Click on Ticket

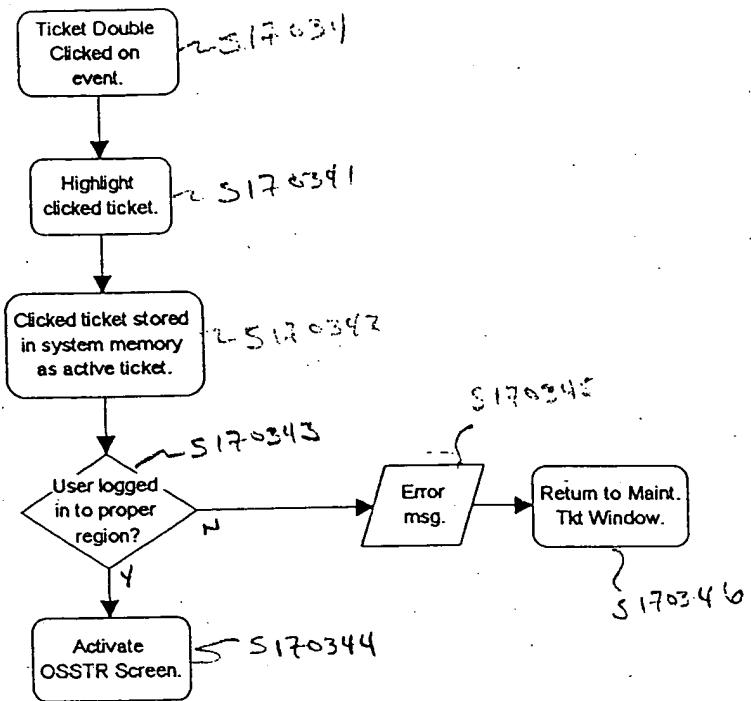
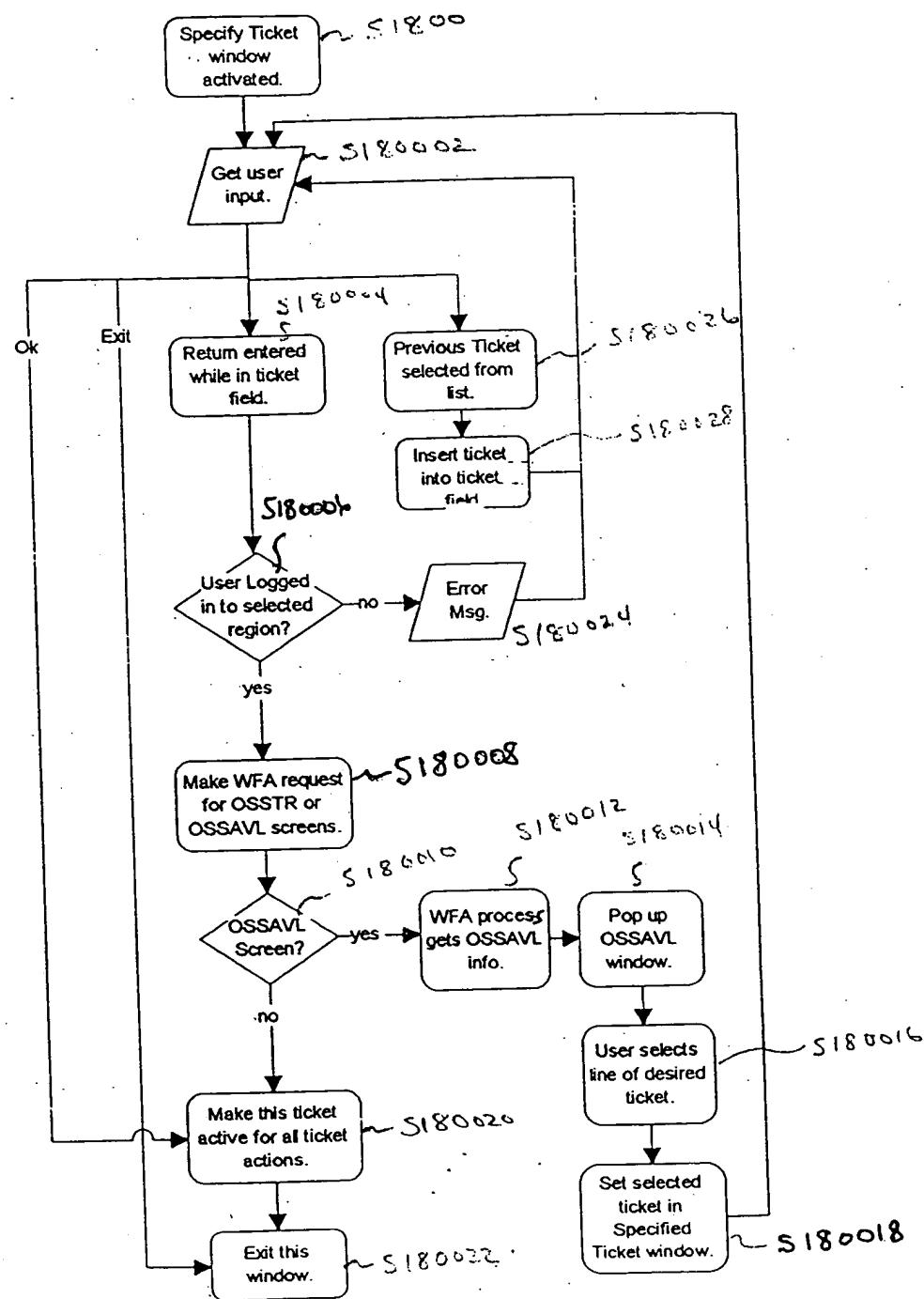


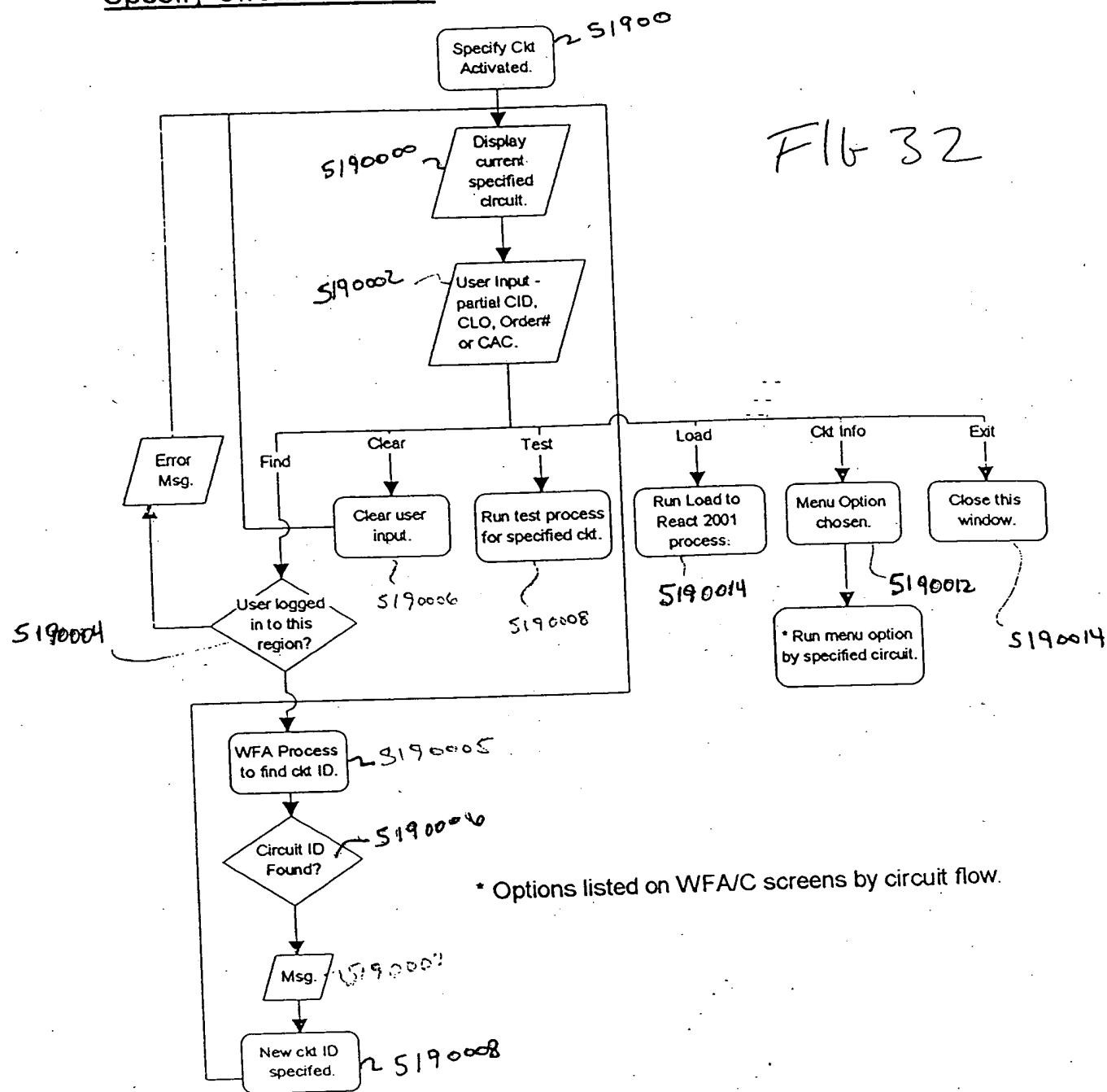
FIG 30

Specify Ticket

Fig 31

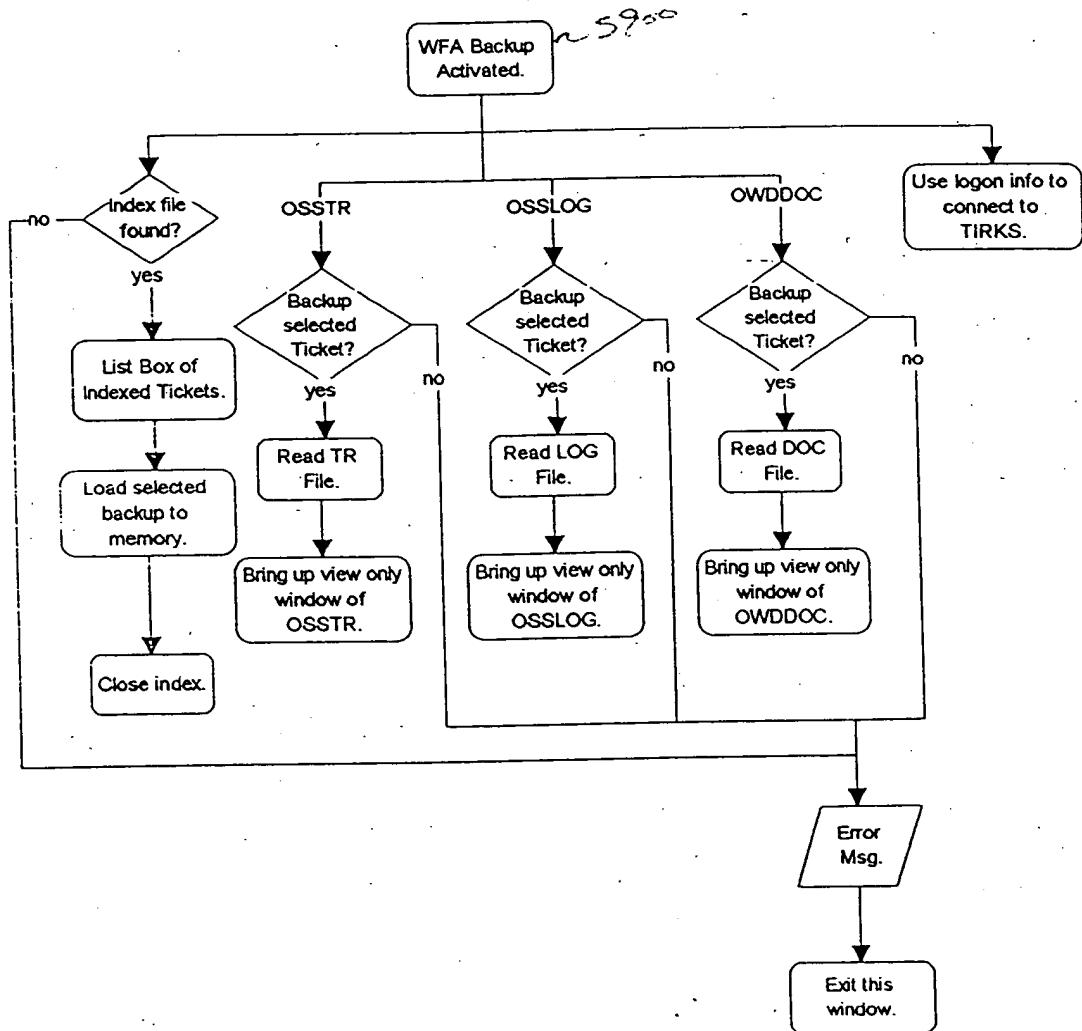


Specify Circuit Window



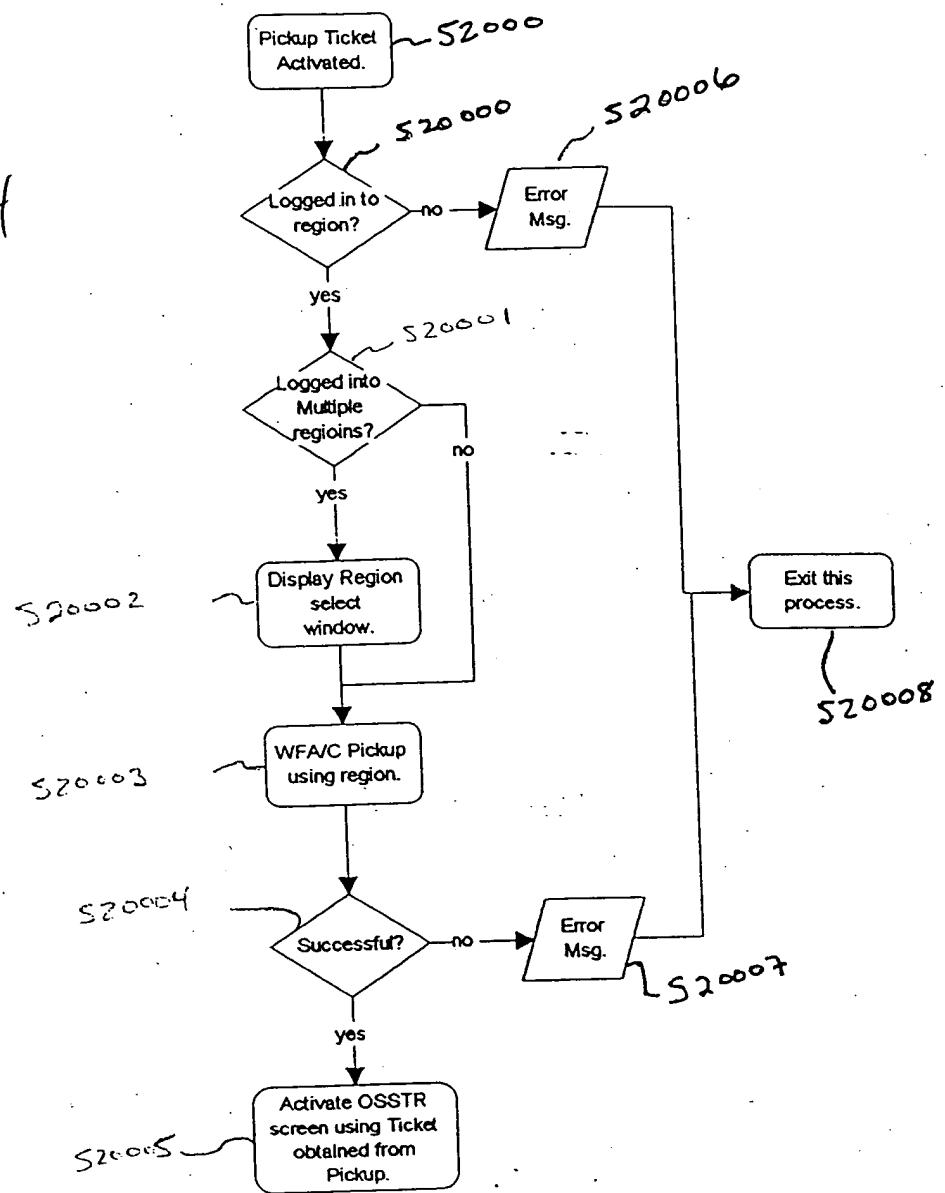
WFA Backup

Fig 33



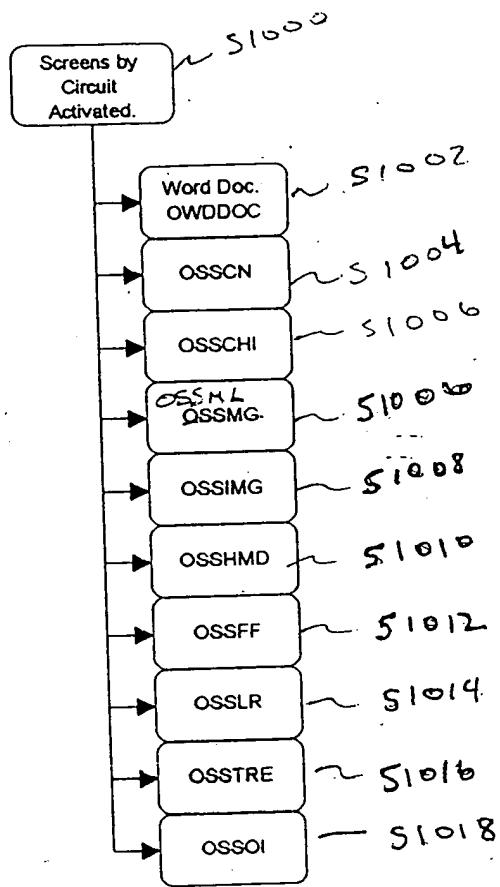
Pickup Ticket

FIG 34



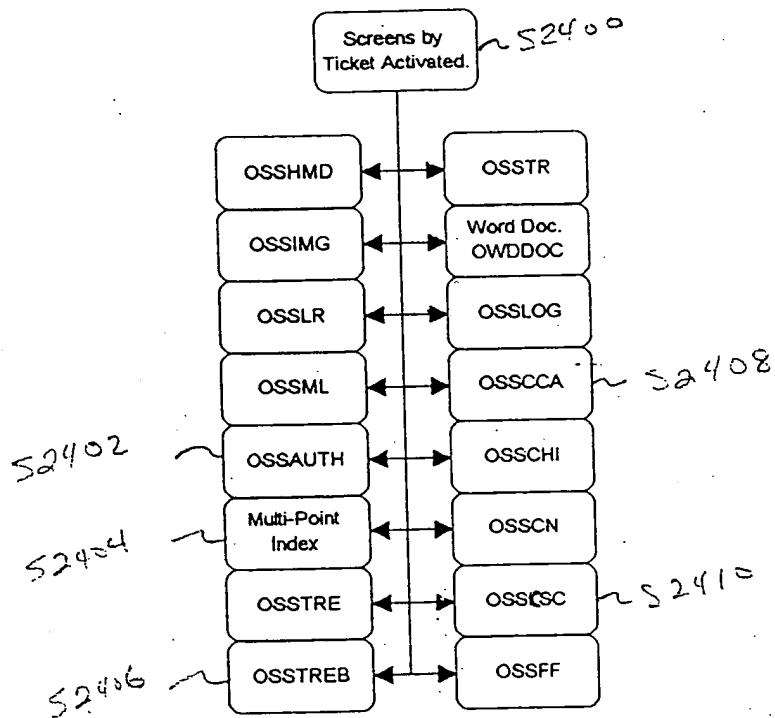
WFA/C Screens by Circuit

Fig 35



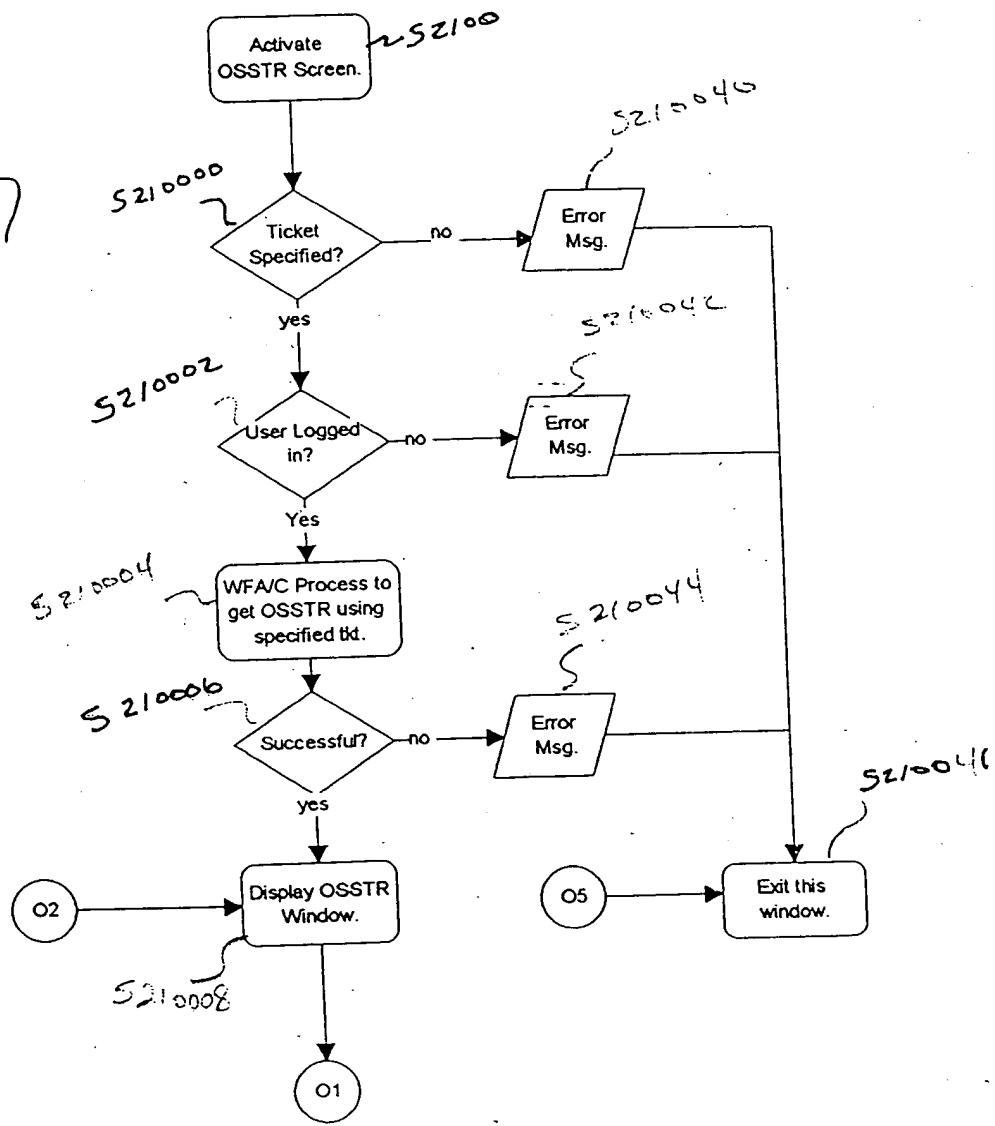
WFA/C Screens by Ticket

F16 36



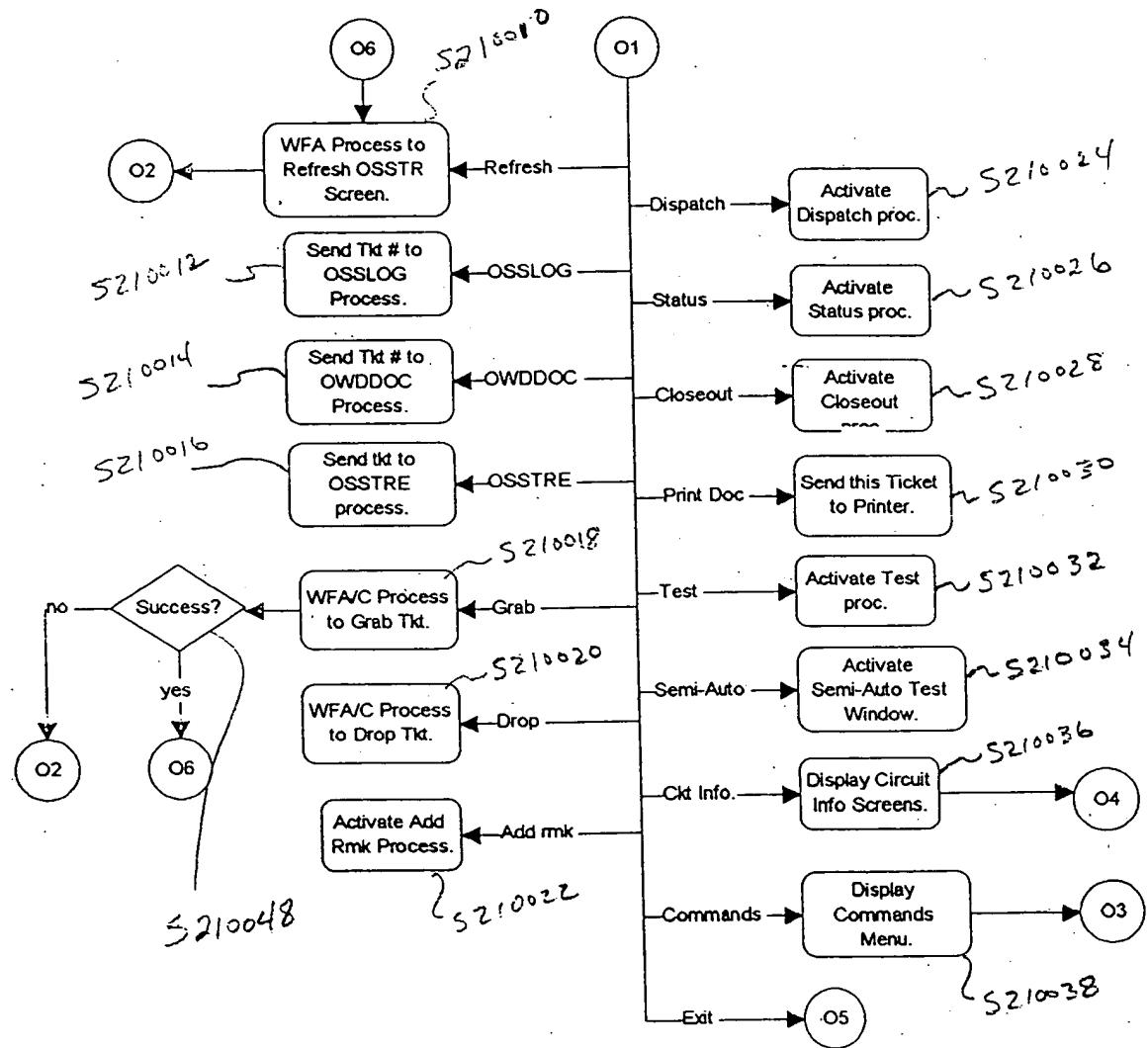
OSSTR screen.

Fig 37

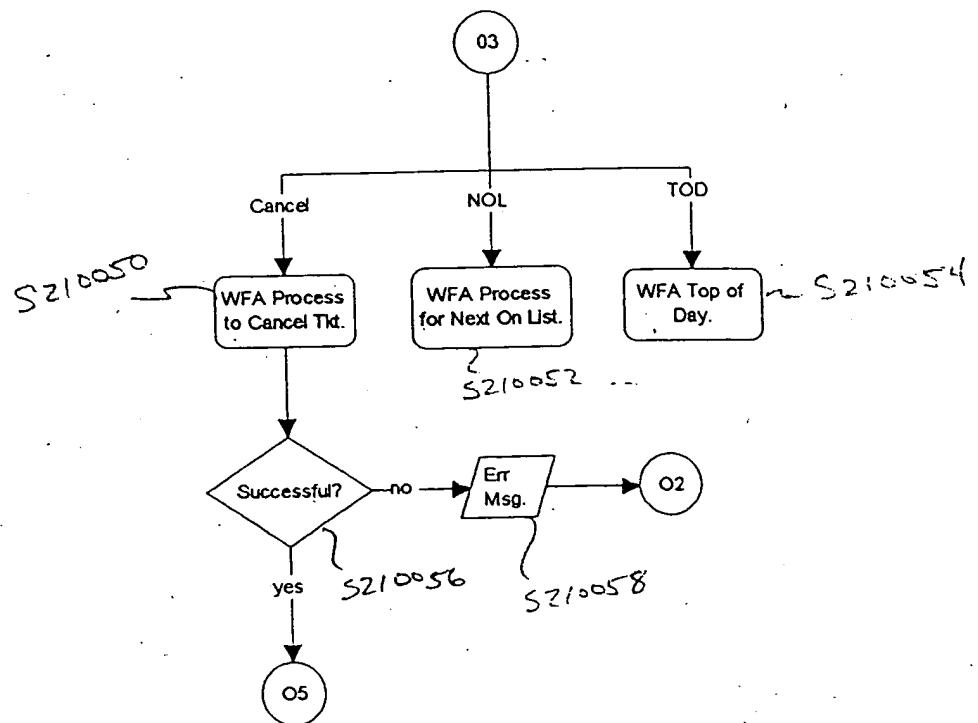


OSSTR screen - 2.

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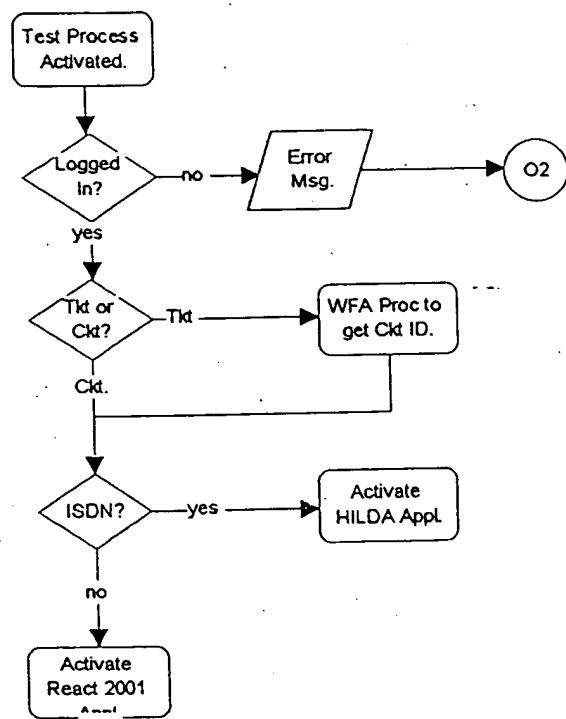
OSSTR screen - 3.



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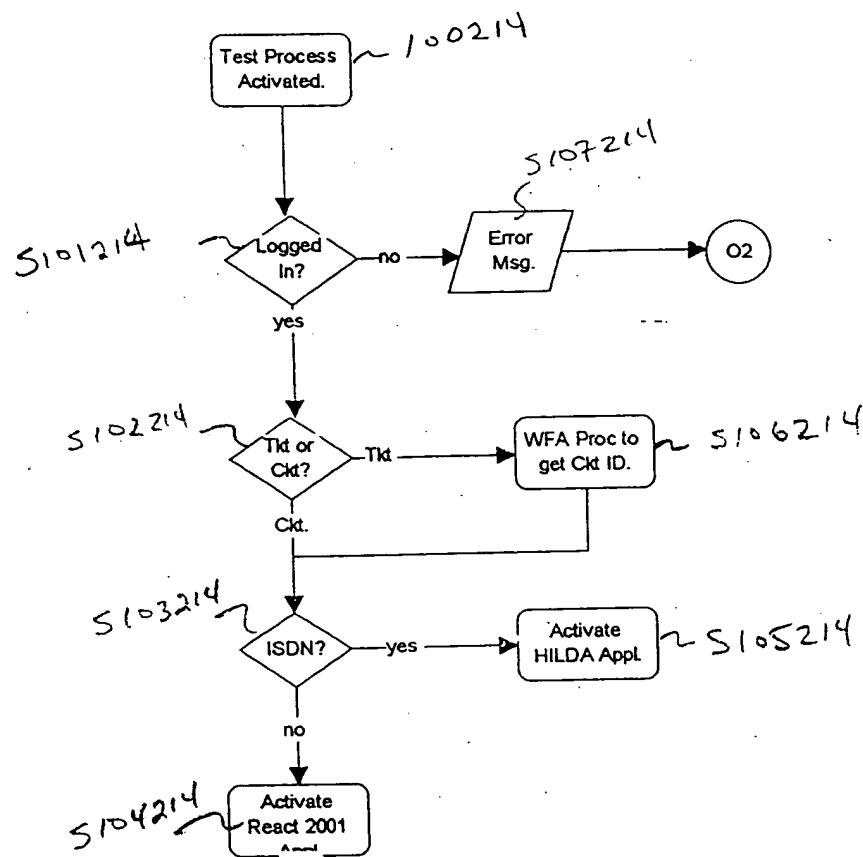
Test

F16 40



Load to React

FIG 41



Semi-Auto Test

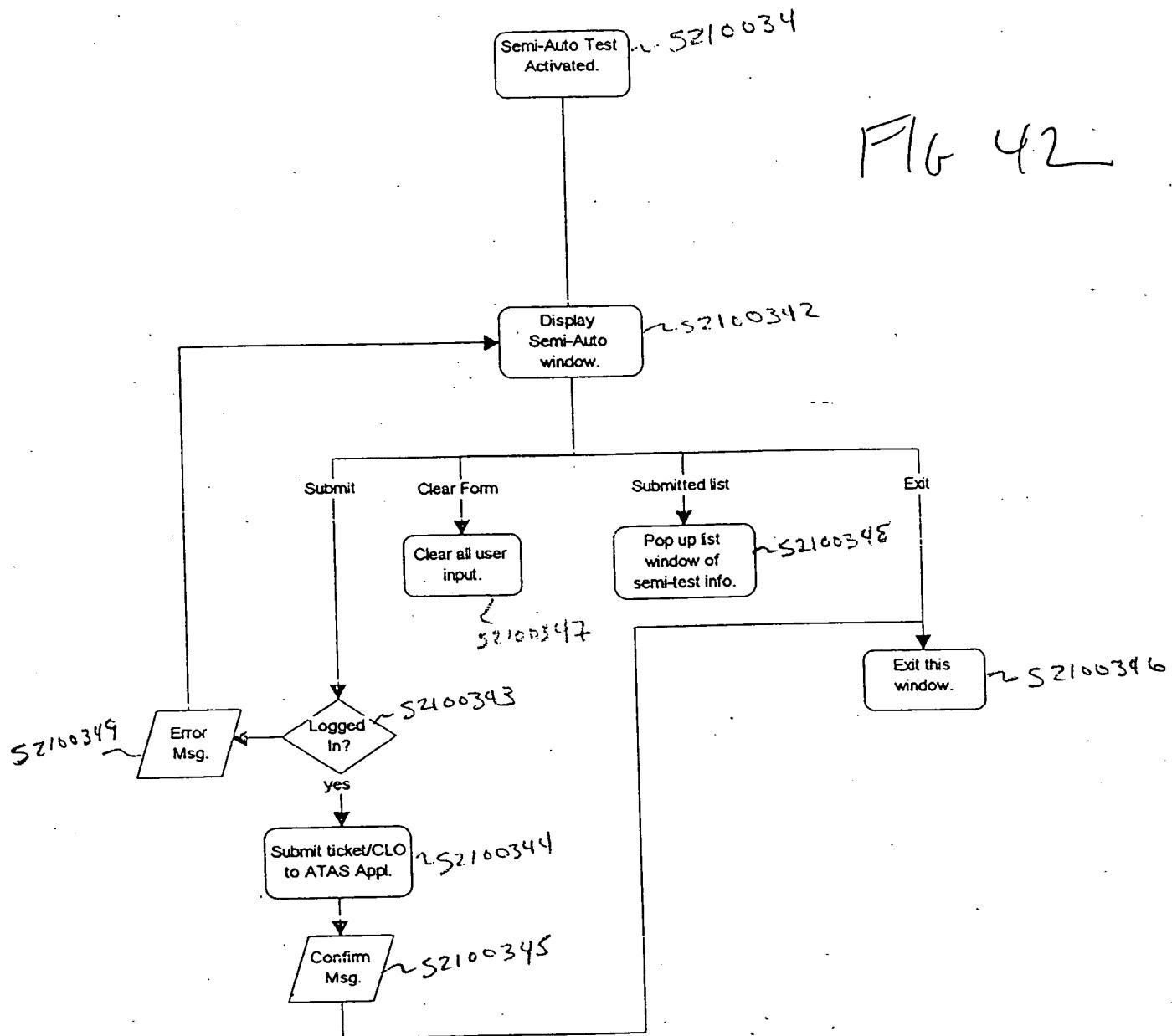
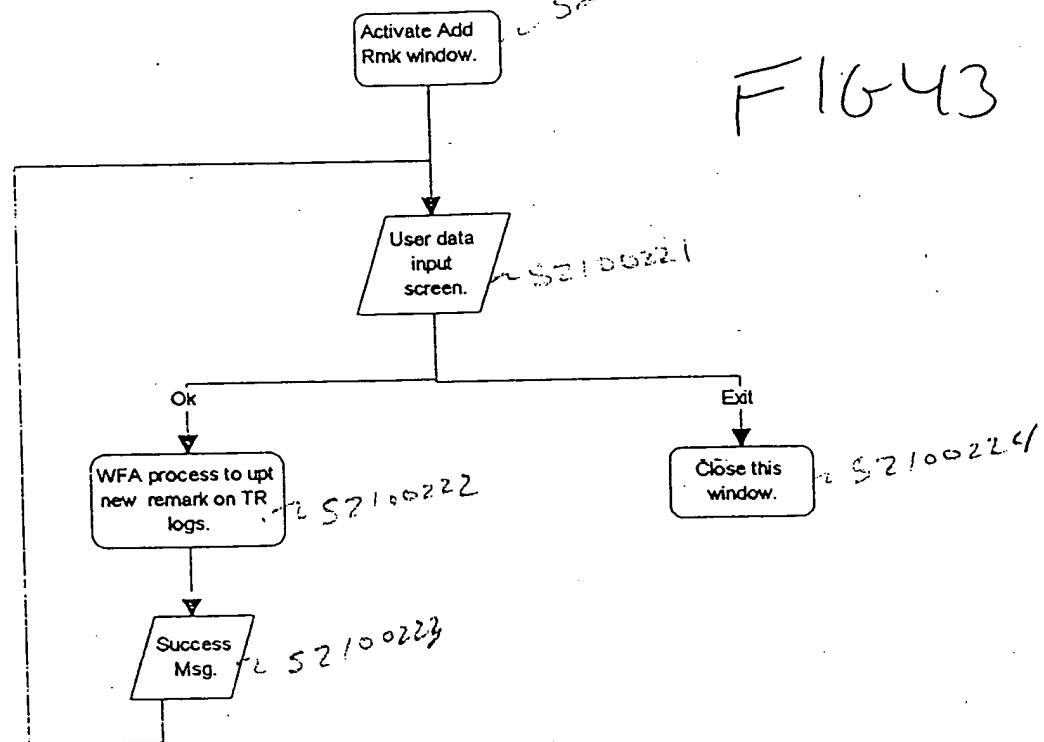


Fig 42

Add Rmk



Dispatch

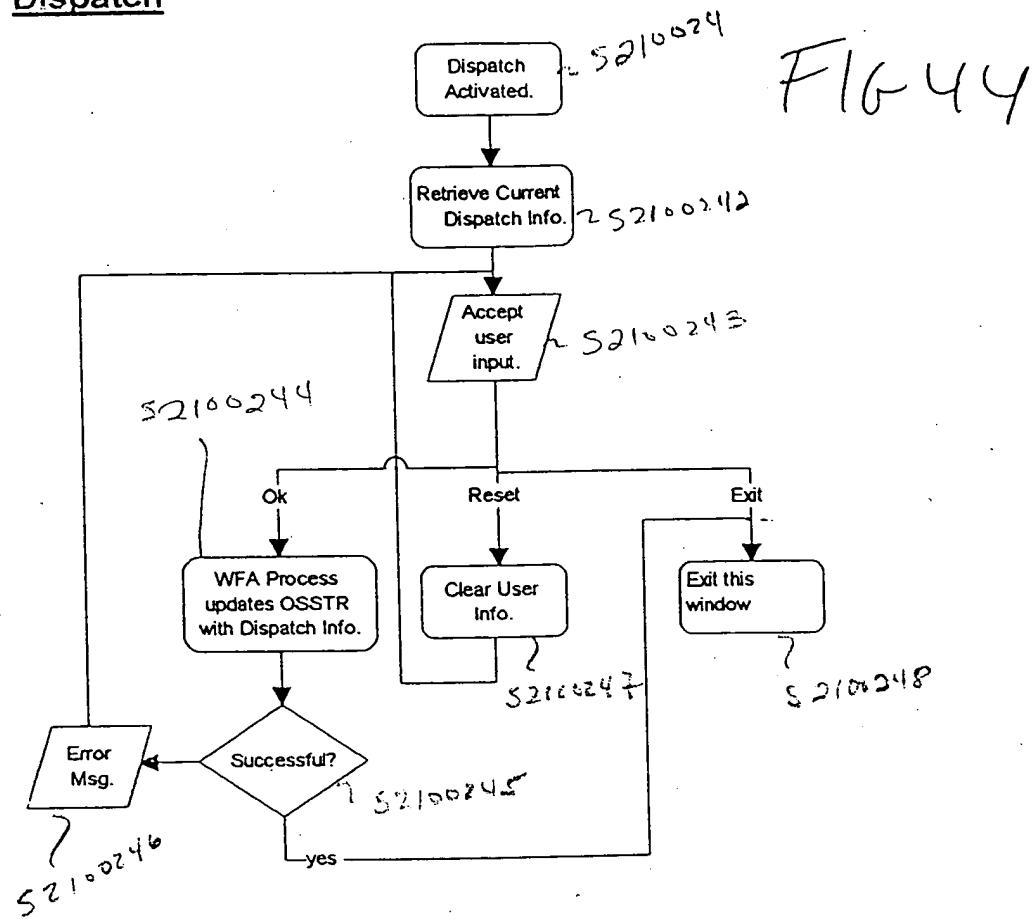
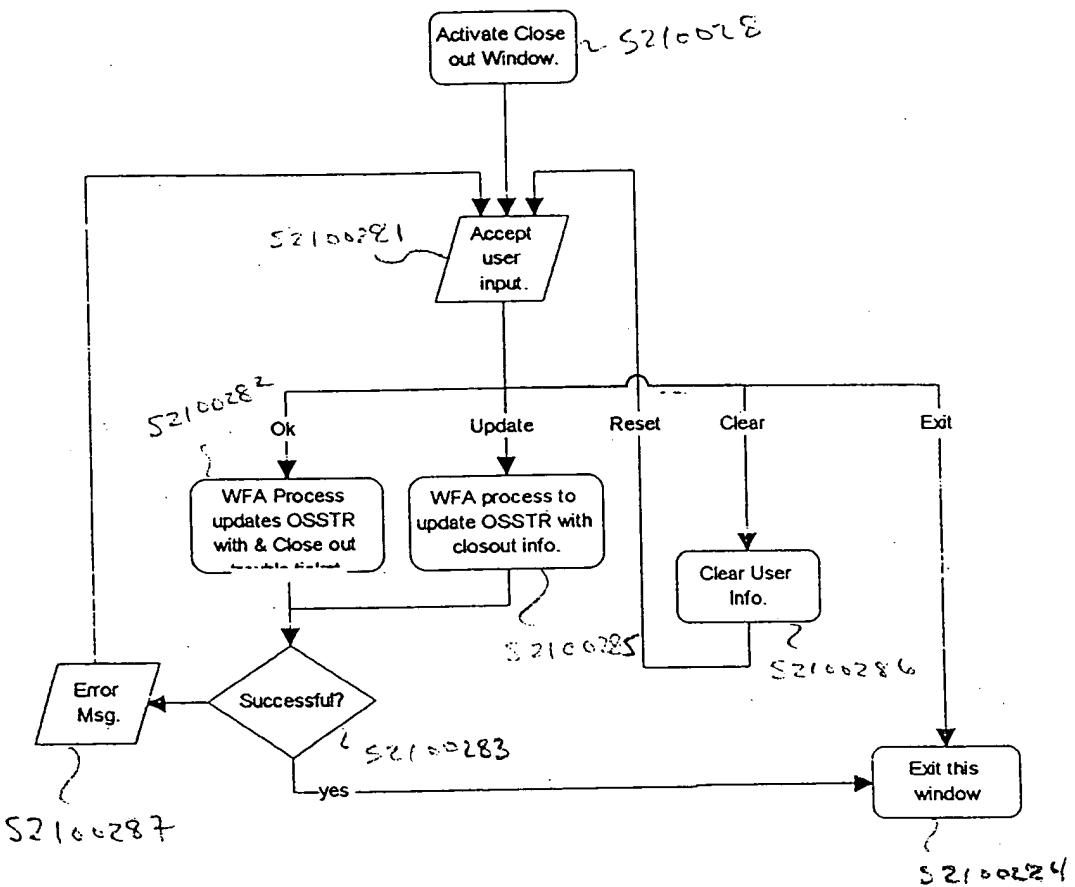


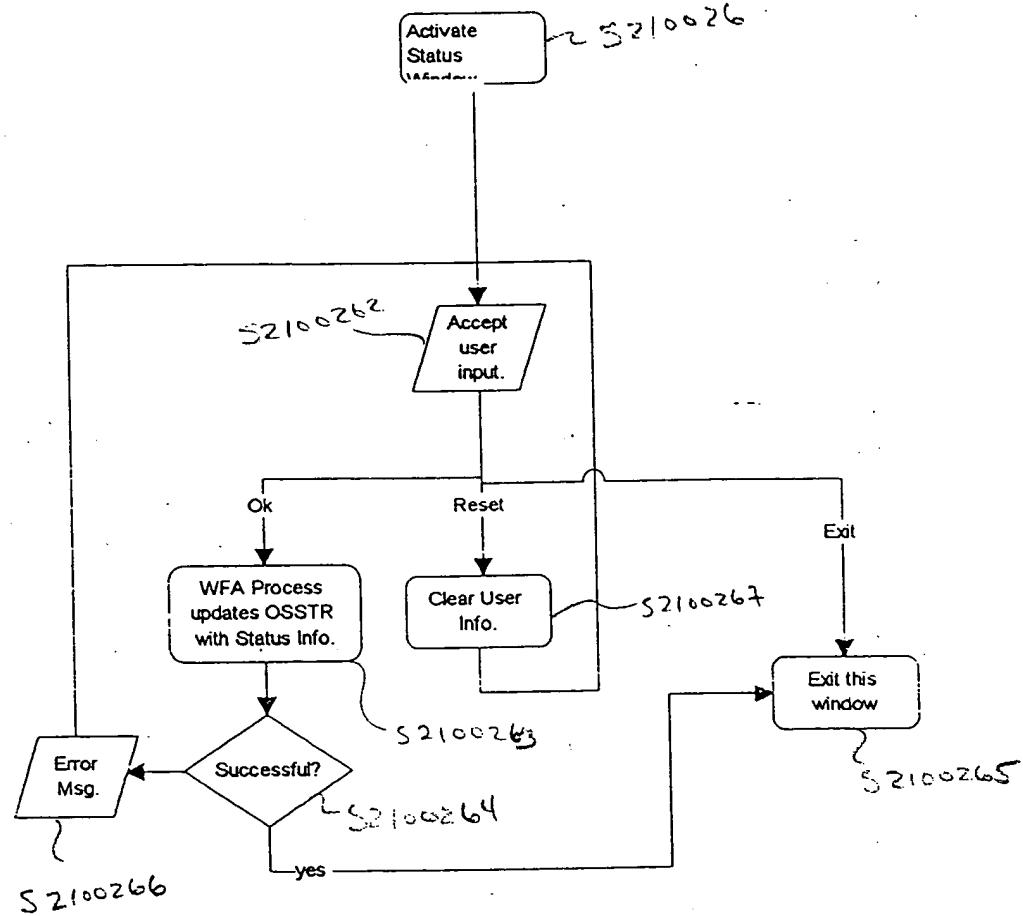
FIG 45

Close out



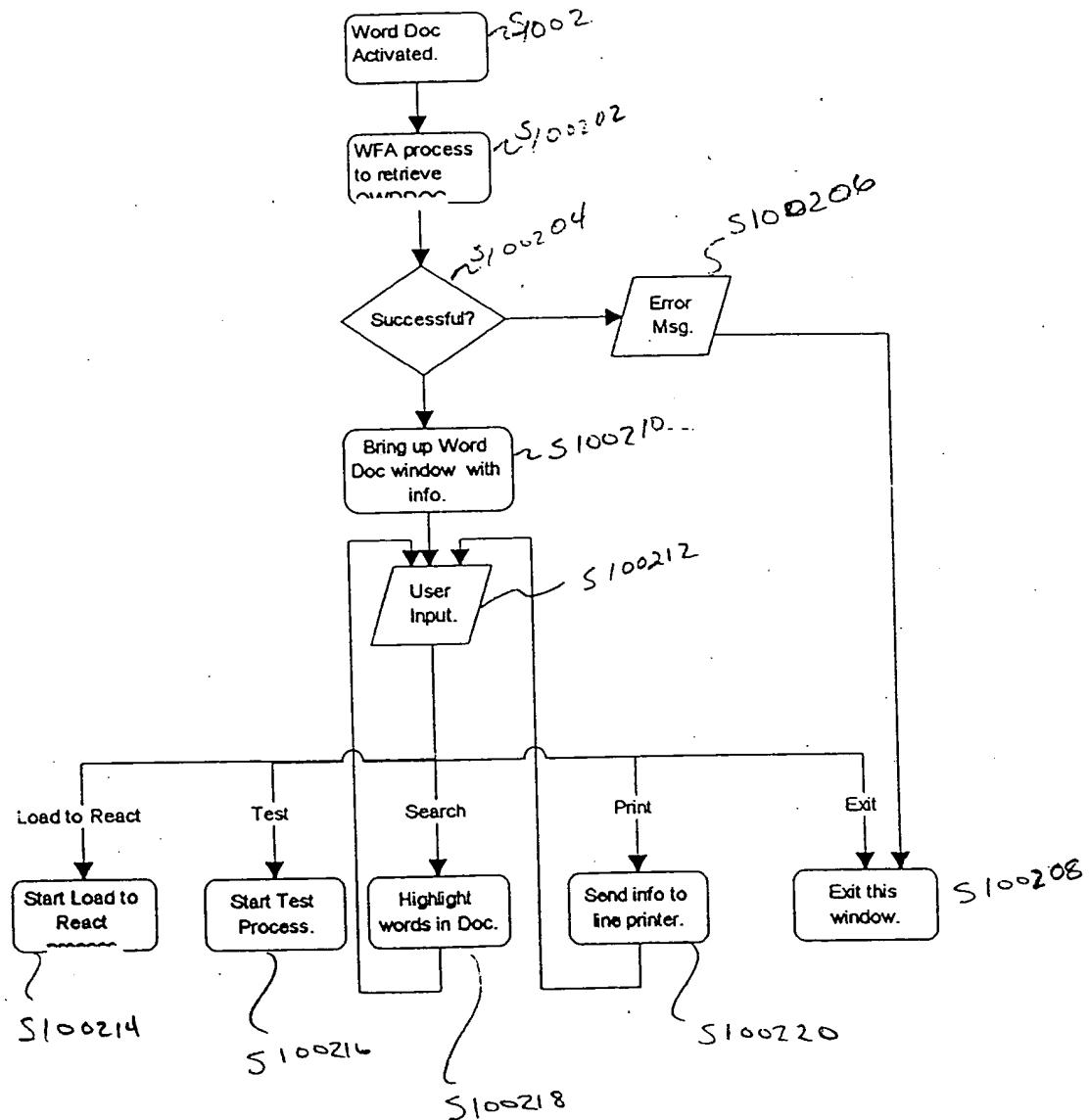
Status

F1646



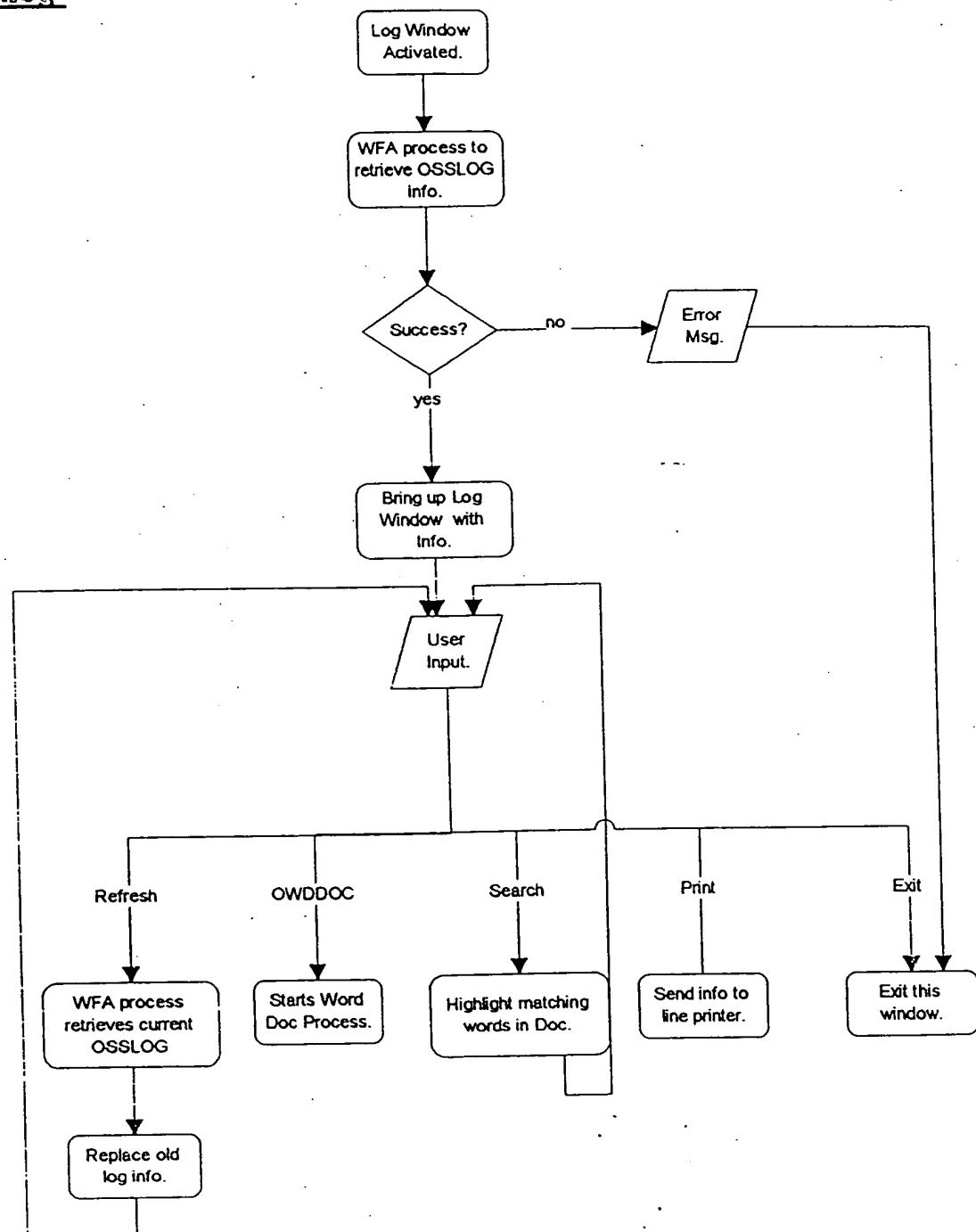
Word Doc (OWDDOC)

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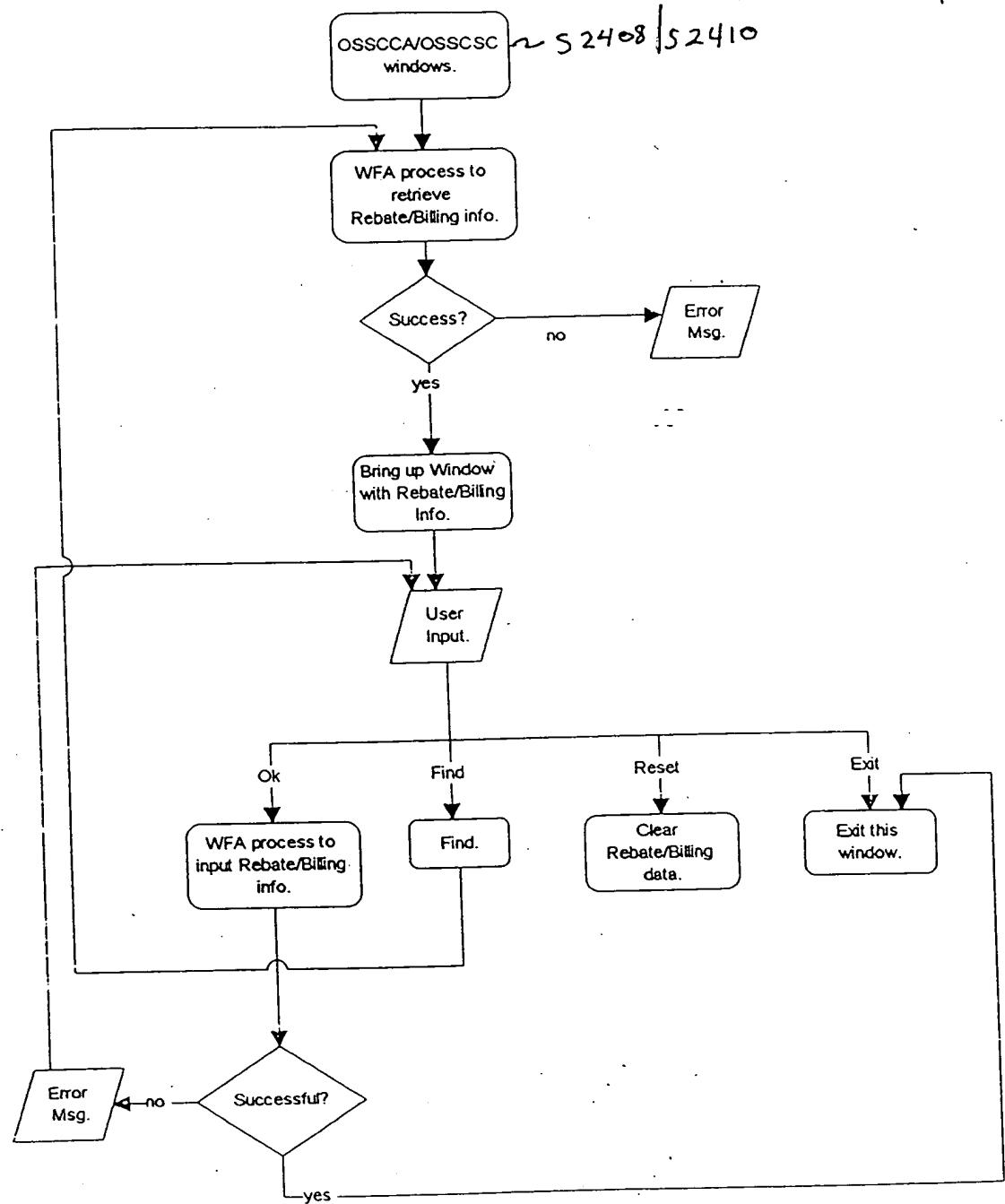
Log

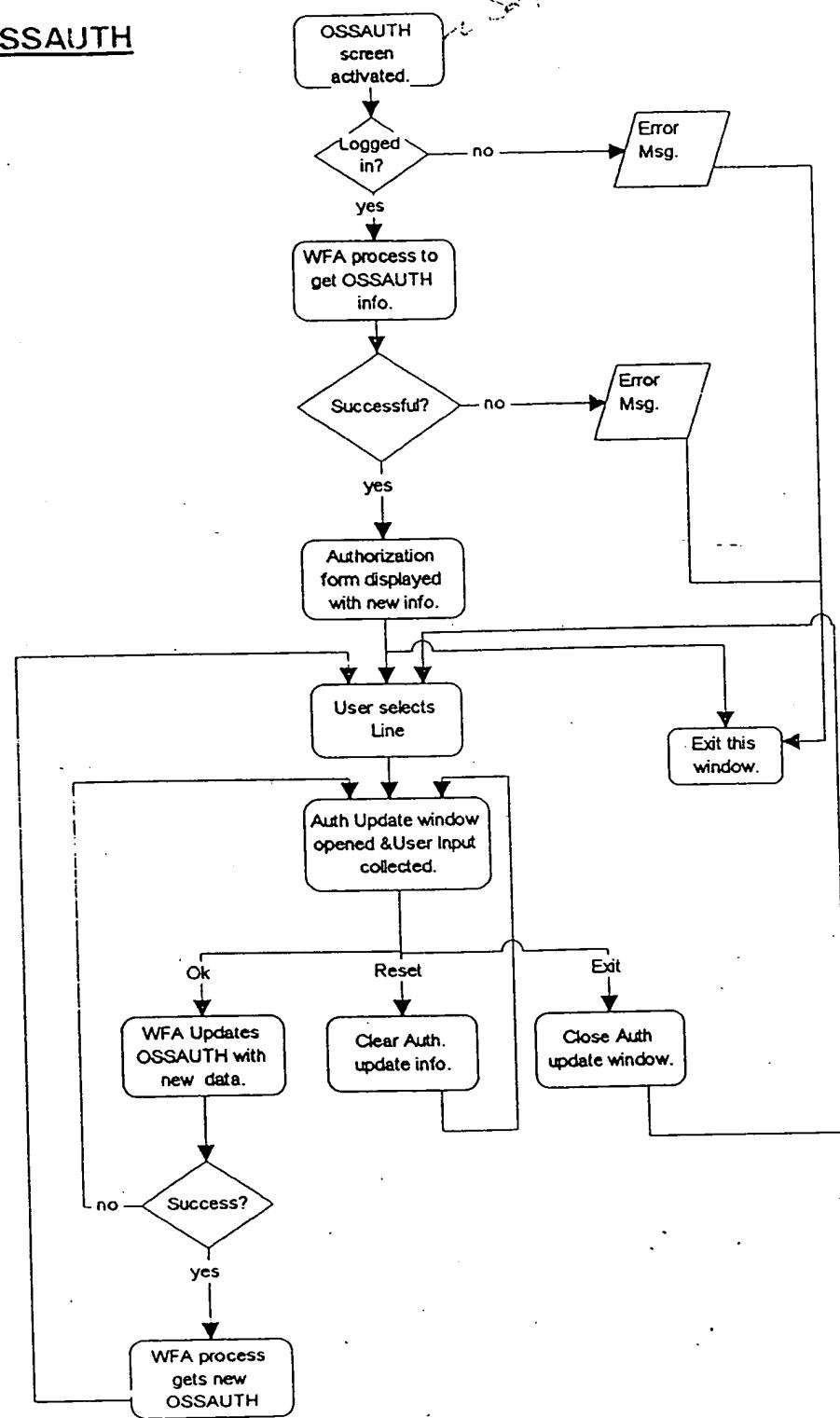
FIG 48



OSSCCA / OSSCSC

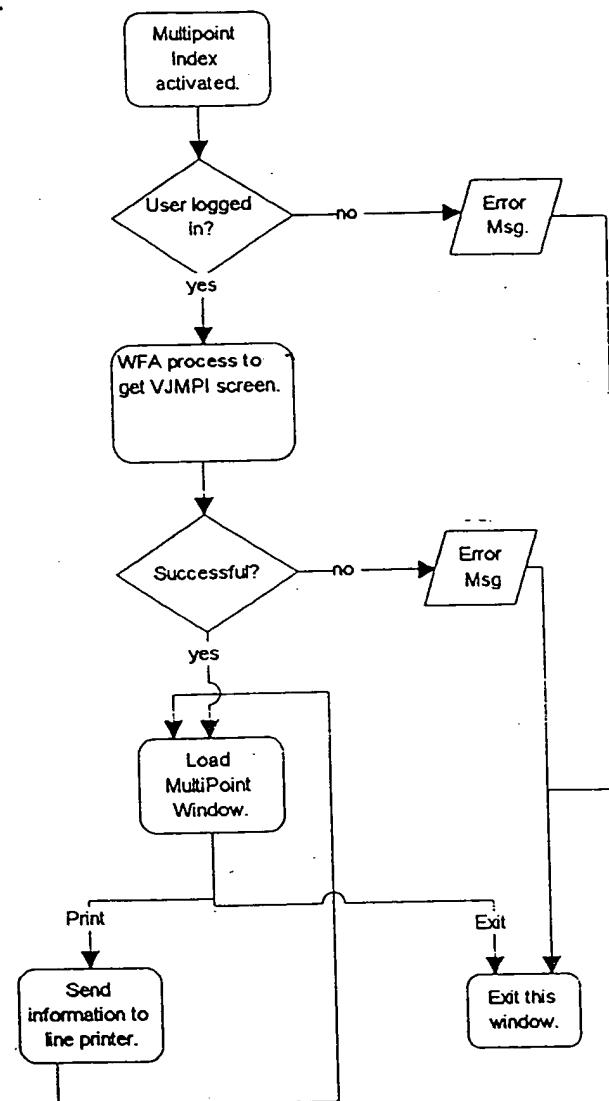
FIG 49



OSSAUTH

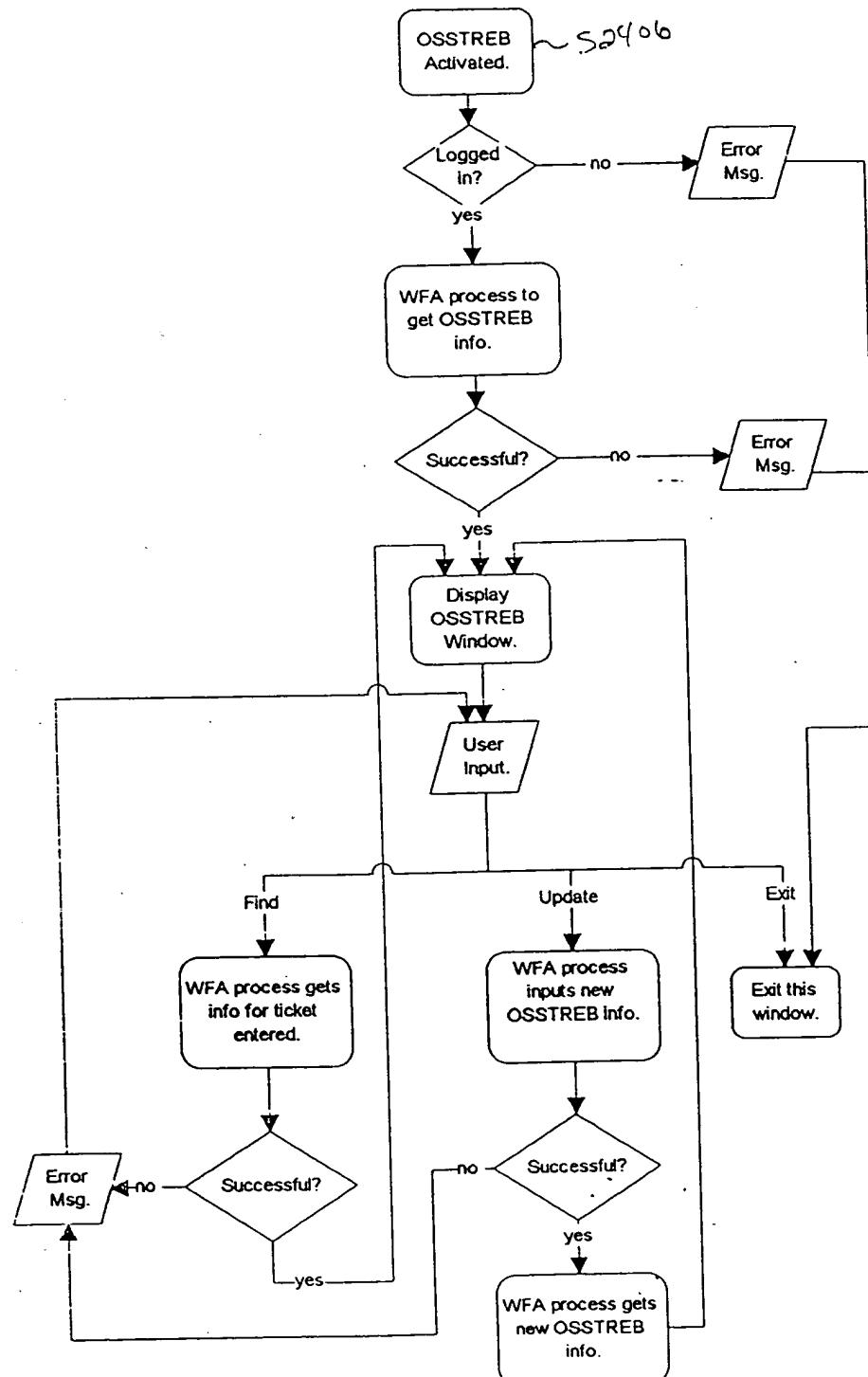
Multipoint Index

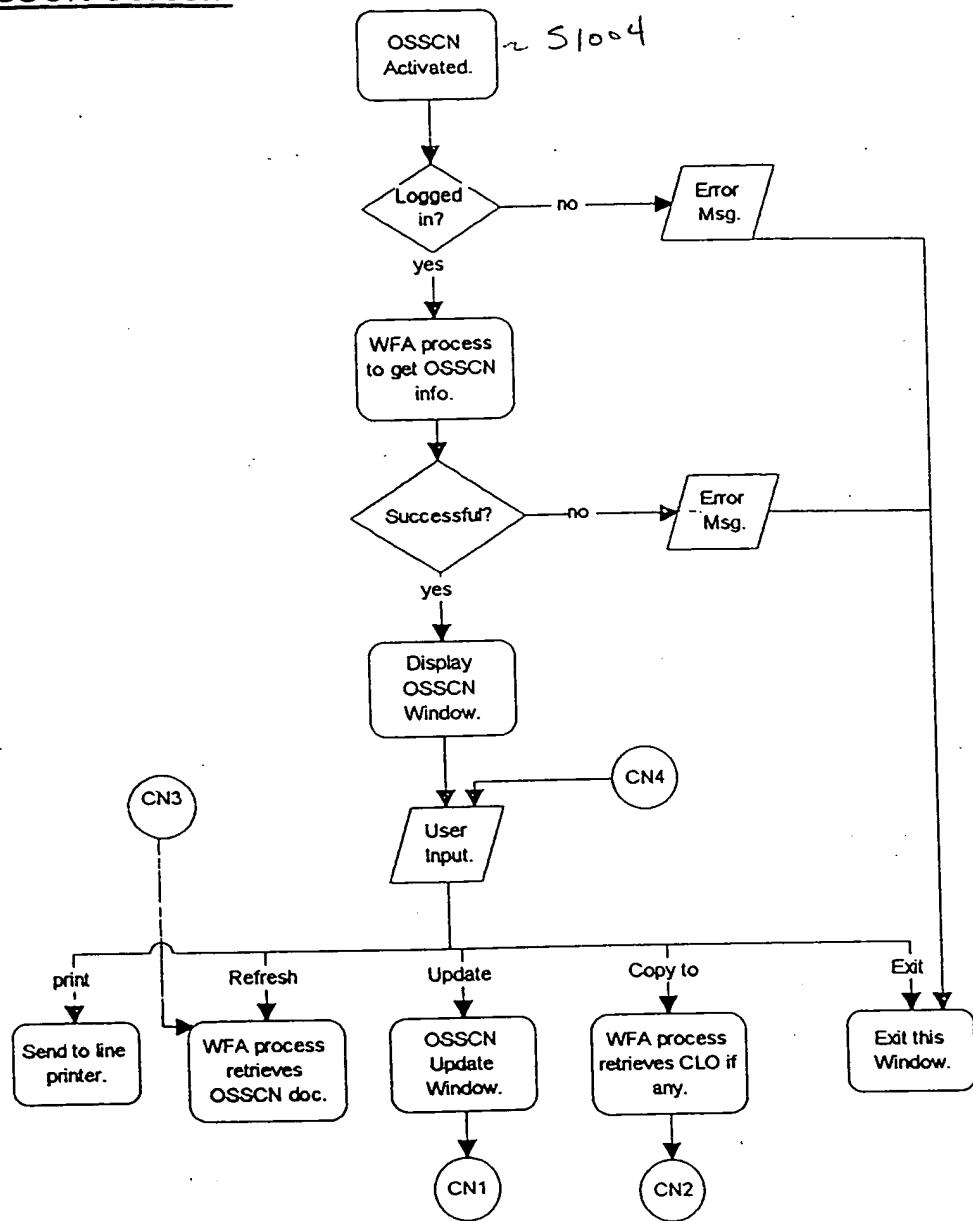
FIG 51



OSSTREB Screen

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OSSCN Screen

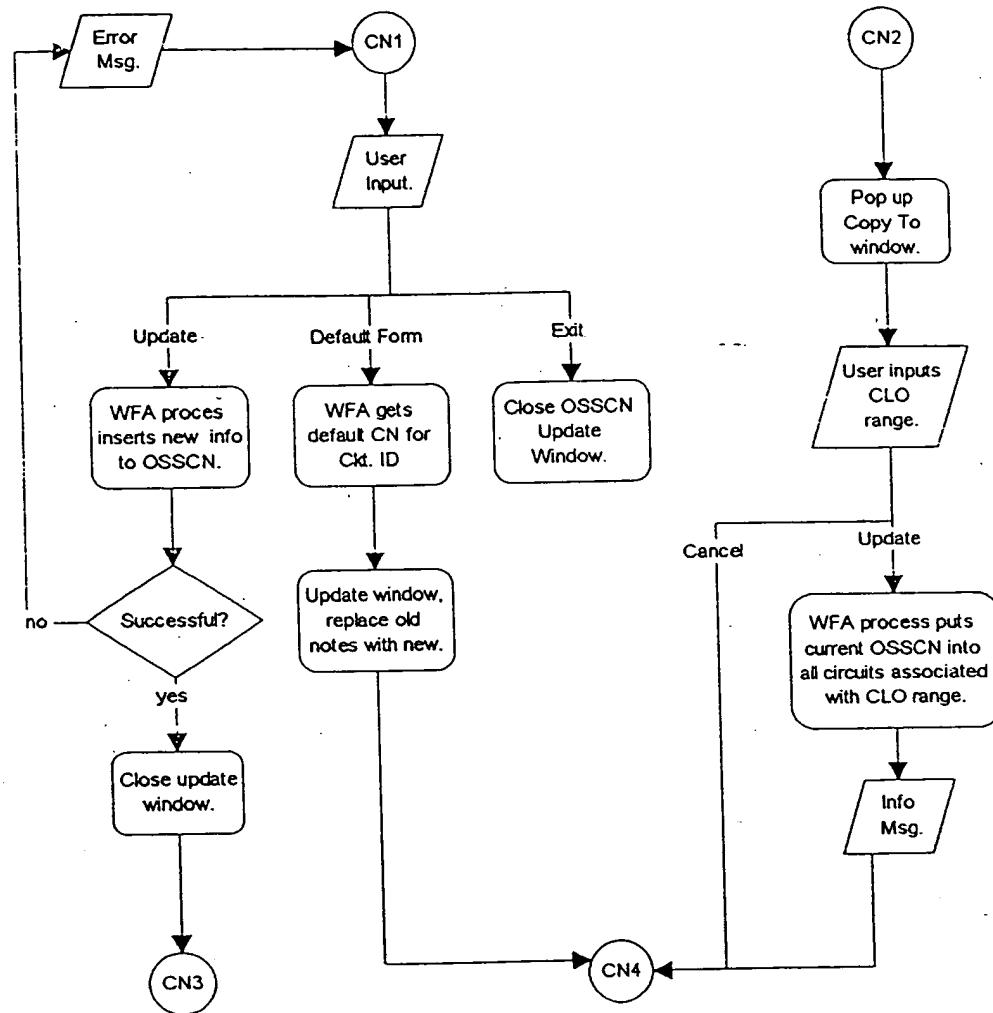
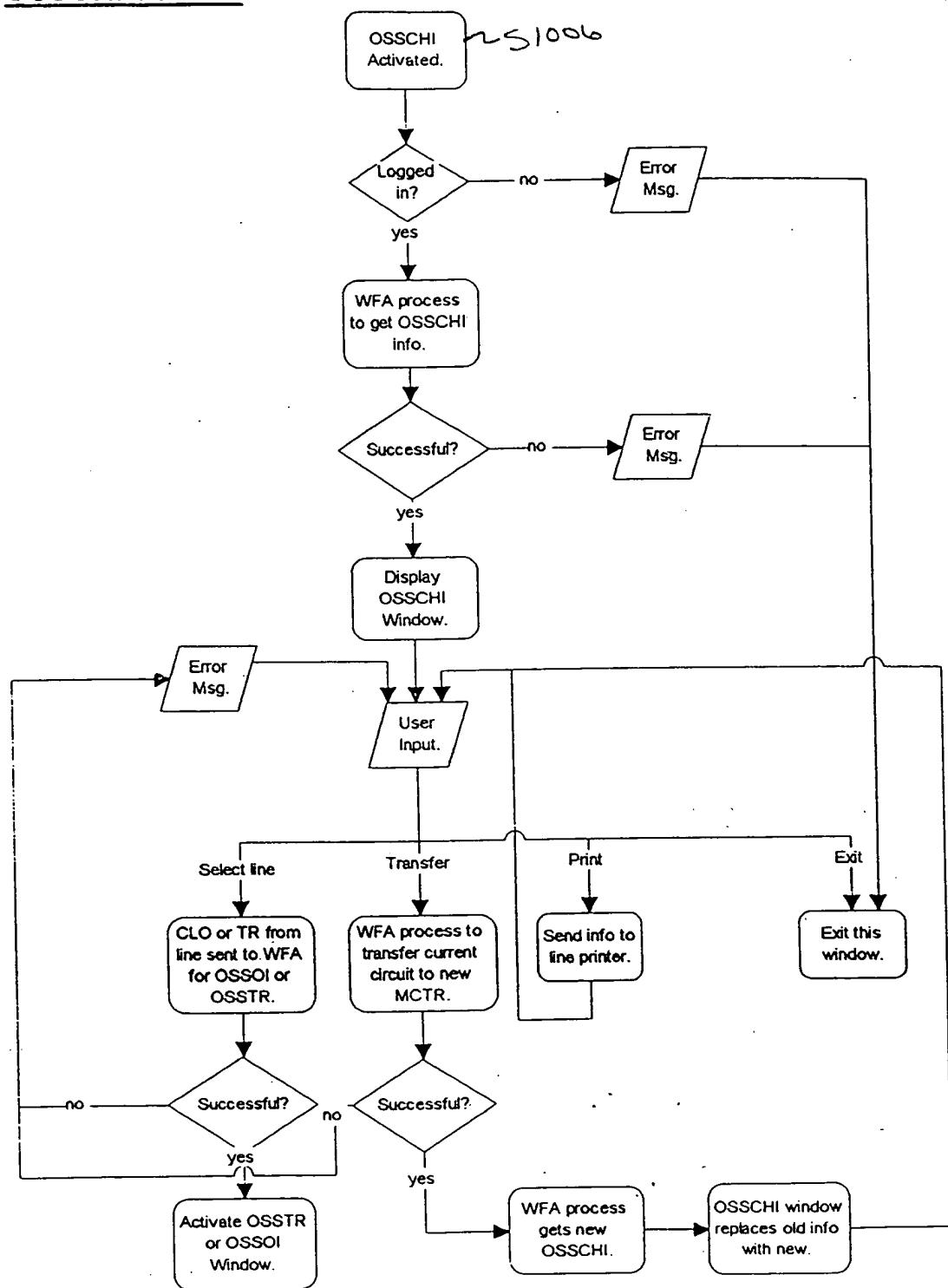
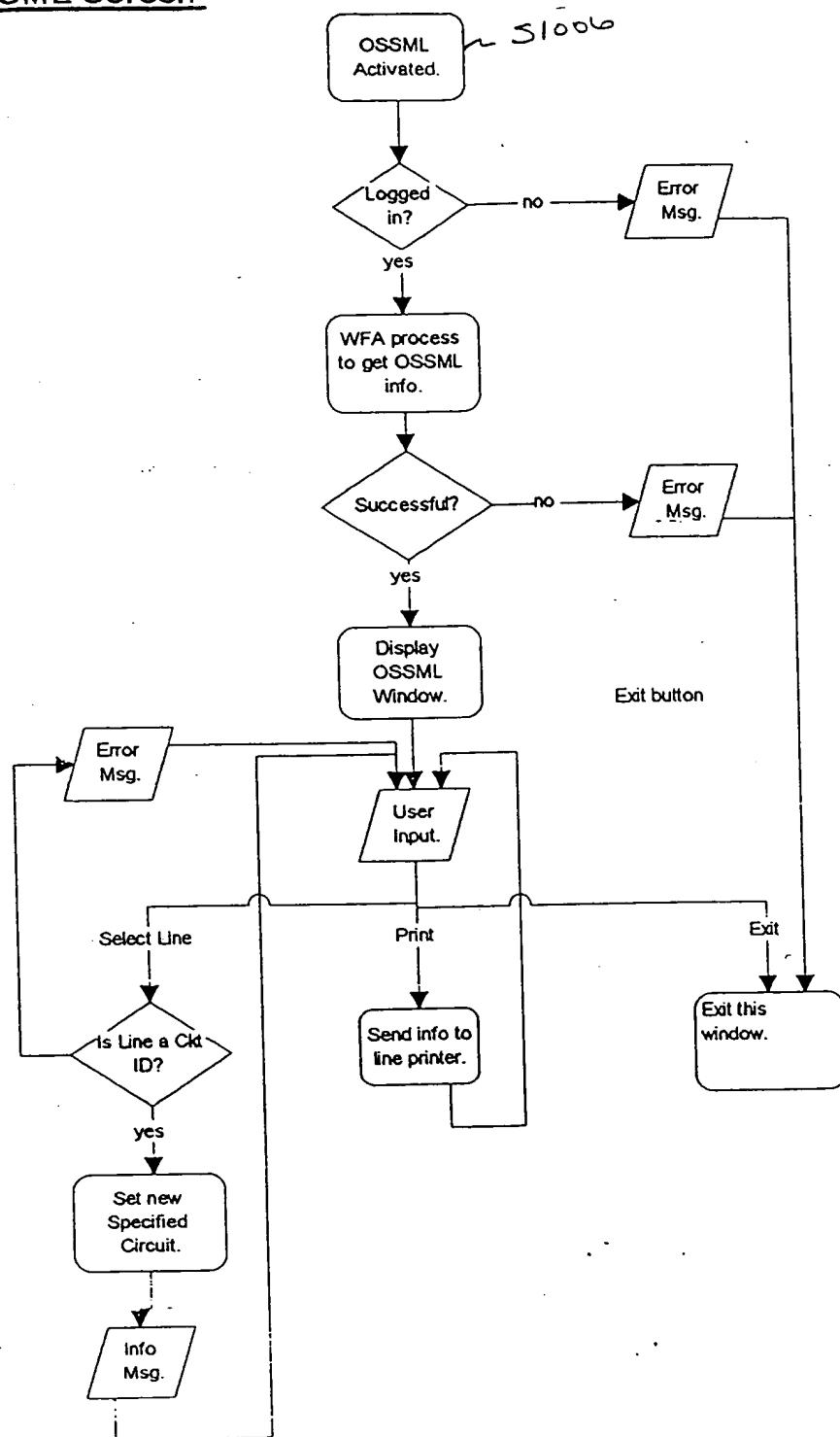
OSSCN Screen 2.

FIG 55

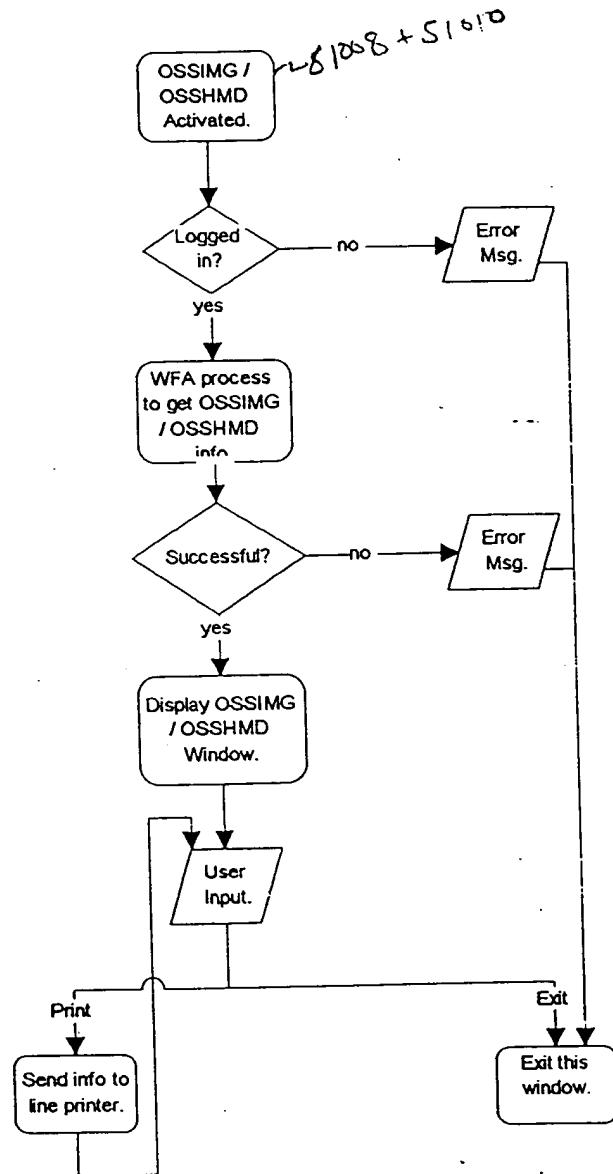
OSSCHI Screen



OSSML Screen

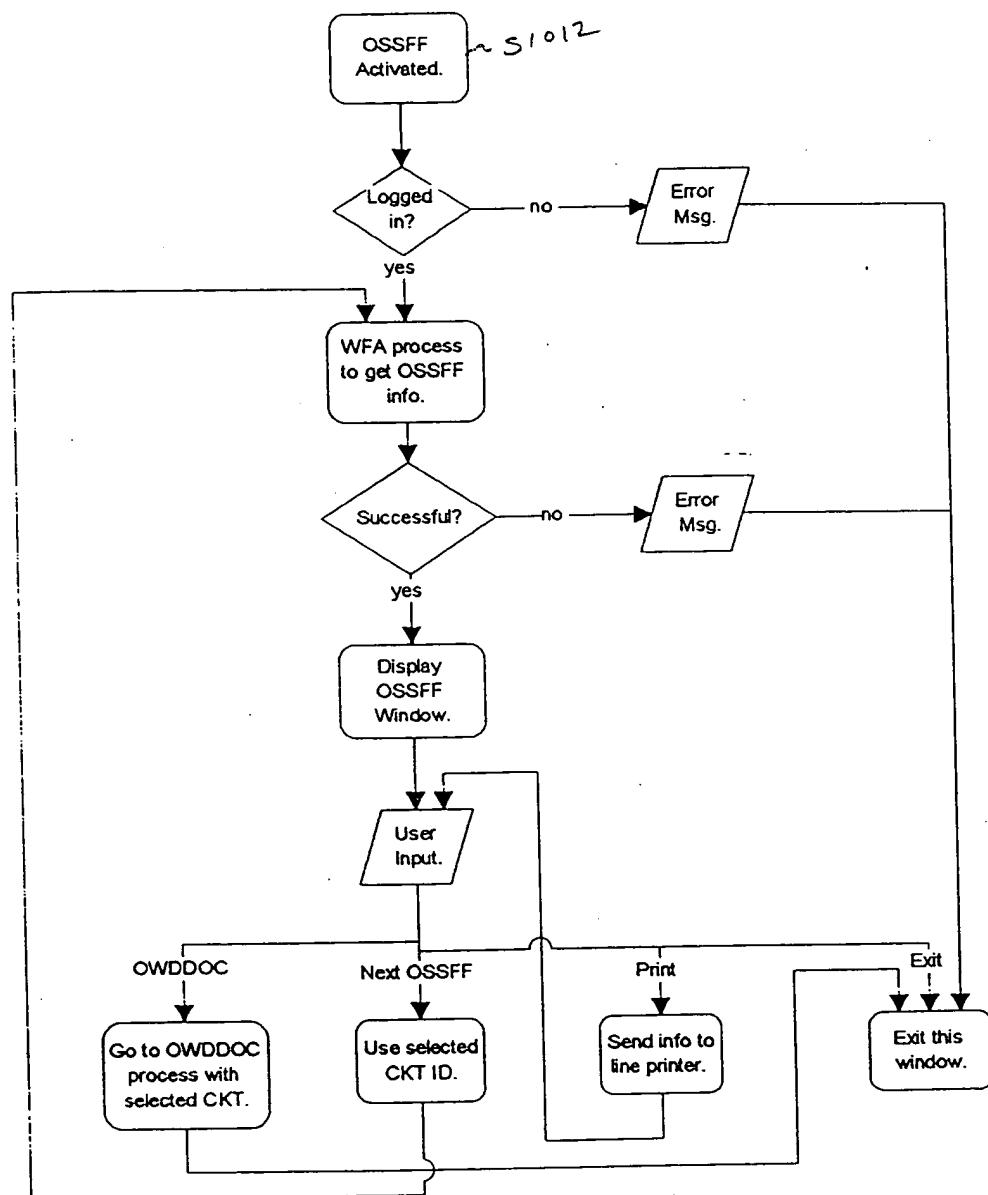
OSSIMG / OSSHMD Screen

F16 S7



OSSFF Screen

FIG 58



OSSLR Screen

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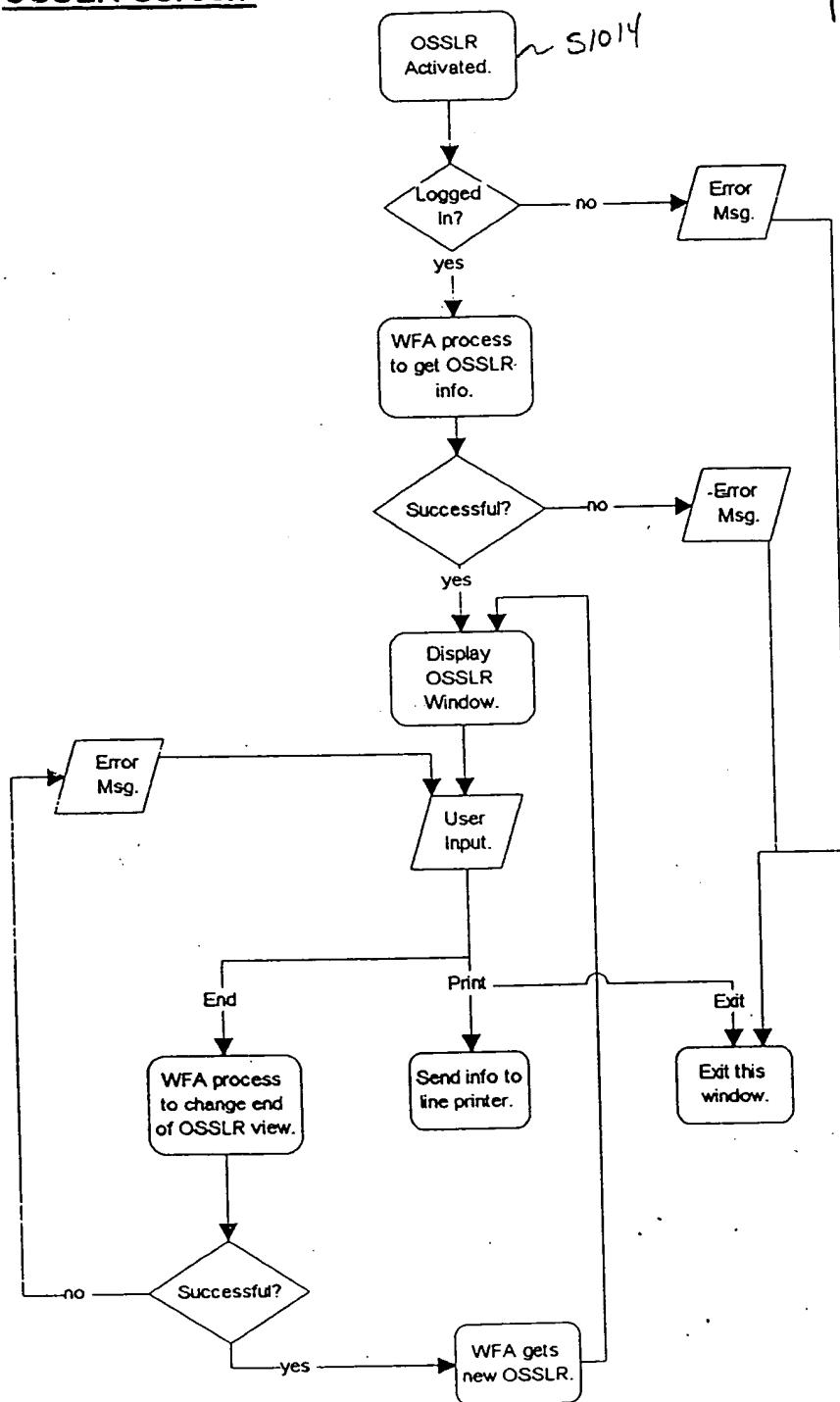
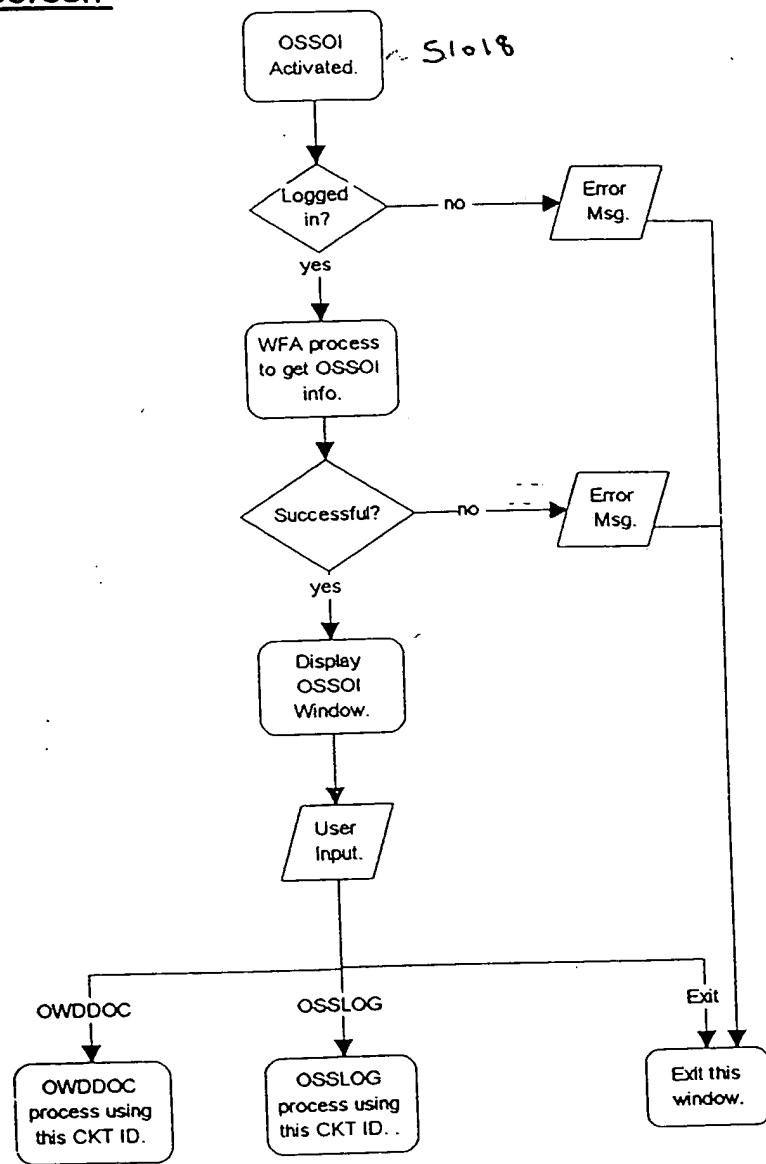


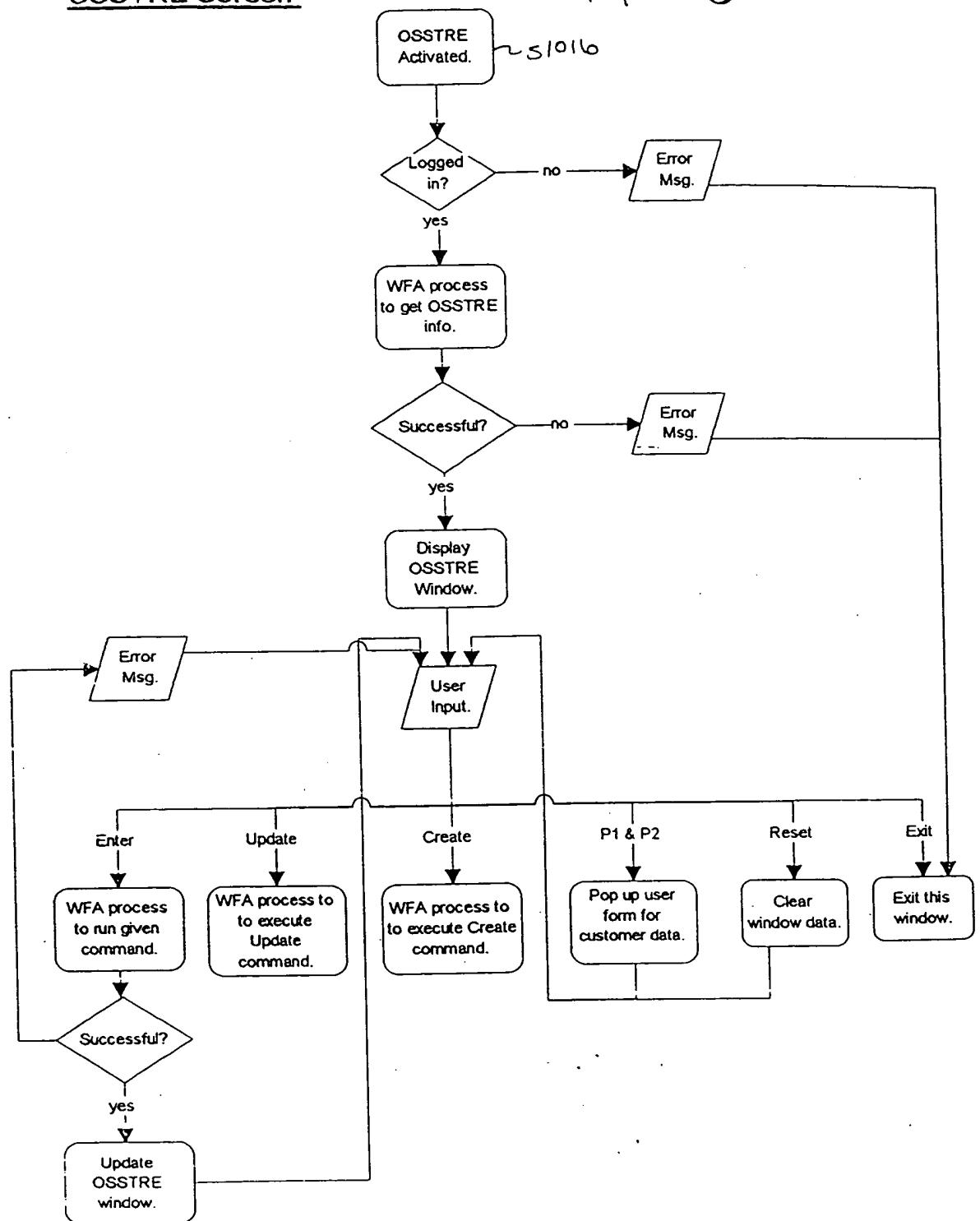
FIG 60

OSSOI Screen



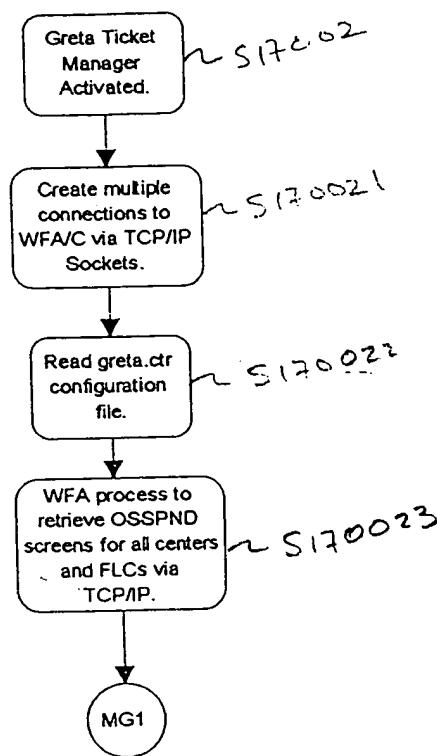
OSSTRE Screen

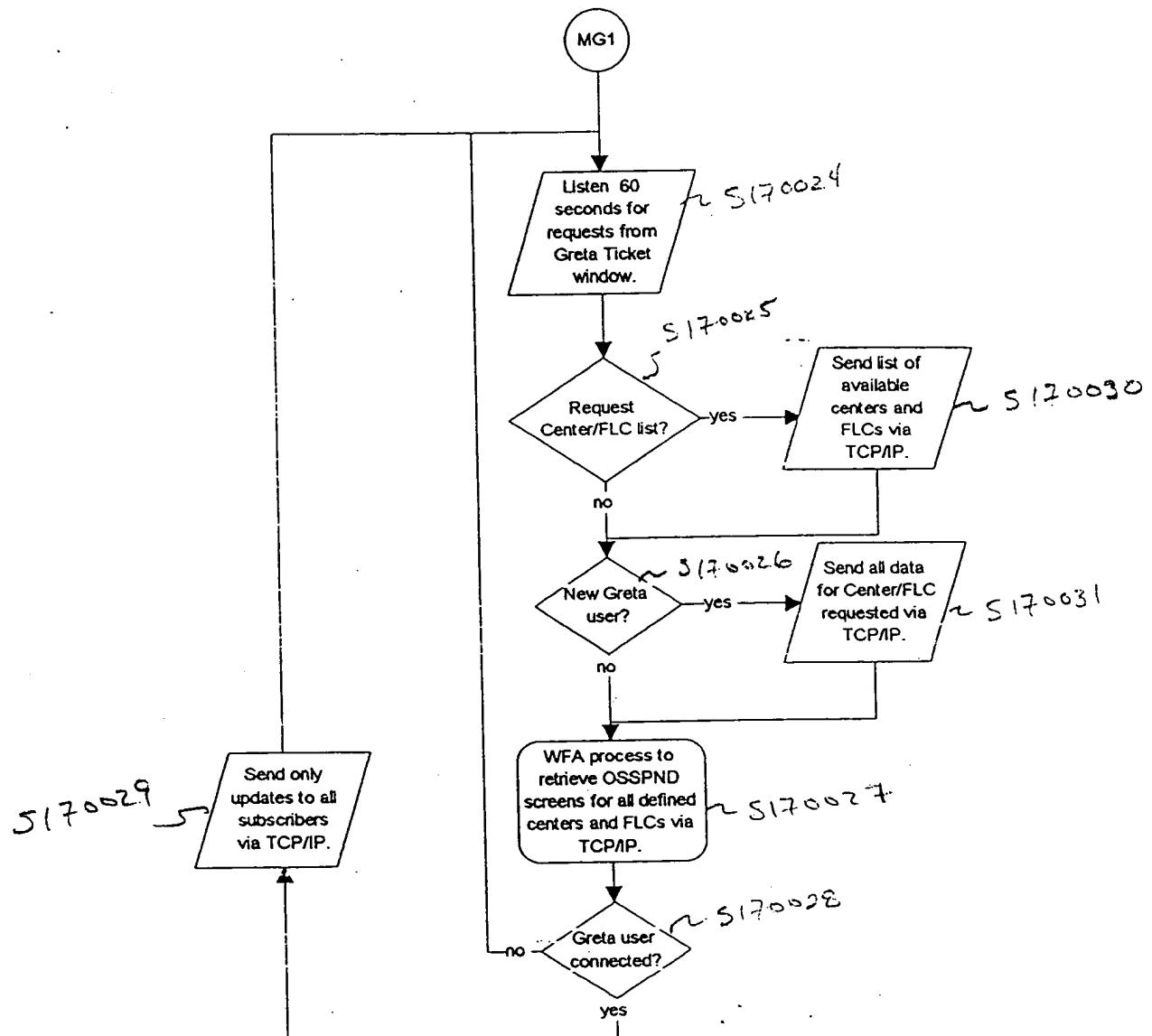
FIG 6.1



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Greta Ticket Manager



Greta Ticket Manager - 2.

Hilda